

CARING FOR YOUR FURNITURE

IMPORTANT INFORMATION PLEASE READ CAREFULLY

Your furniture has been constructed to high standards from carefully selected materials to give you years of comfort and satisfaction with the correct care and routine maintenance. The following advice is given to help achieve this and prolong the life of your furniture.

GENERAL CARE

Regular cleaning with a soft brush and or vacuuming of the furniture will help keep your furniture looking its best. Accumulated dust will accelerate the wear of covers.

Avoid sitting on the arms or edges of cushions this can distort and reduce the life expectancy of the furniture.

Avoid sharp objects, buckles, jewellery, etc as well as household pets from coming into contact with the fabrics as these can snag and cause pulls. It is advisable that you discourage children from using the furniture to demonstrate their gymnastic or tramlining abilities.

Avoid keeping your furniture directly in sunlight or reflective light as this can cause fading and premature wear. **DO NOT** allow furniture to come into contact with a direct heat source.

DO NOT dry clean or wash covers unless it is specifically stated that you can. Doing so would result in loss of fire retardant properties and render any fabric complaint null and void.

Decorative facias and trims are usually treated with a resilient lacquer and should be cleaned with a soft wet cloth or duster. **NEVER** polish or use solvent cleaners.

Zip Fasteners are mostly used for ease of filling and assembly during manufacture and do not necessarily indicate that covers are removable. If you should ever have cause to remove zipped items take great care in replacing them correctly never force a zip or get fabric trapped when fitting. **NEVER** lift items by the zips.

NOTES

Caring for your cushions and fibre interiors. Non reversible cushions should be repositioned frequently so that wear is spread evenly throughout the cushions. Reversible cushions should also be turned as well repositioned. Any fibre cushions should be regularly and vigorously plumped to retain their look and performance. **IMPORTANT** foam seat cushions will in the first few weeks lose 20% of their original hardness, this is quite normal and will not affect their long term performance.

FABRICS

Due to the nature of certain fabrics there are sometimes slight variations in colour shading, this can even occur within the same batch and should not be regarded as a defect. Exacting care is taken to ensure reasonable matches at all times and this will have been checked throughout the production process

CLEANING SPOTS AND SPILLS

For all spillages it is recommended you use a soft absorbent cloth to soak up the initial spillage. Avoid excessive rubbing as this may cause damage and discolouration to the fabric. If the spillage has caused staining we recommend you contact specialist cleaners who are equipped to deal with such occurrences.

CUSTOMER INFORMATION-PLEASE READ BEFORE USE OF GOODS

Please note that if you have wooden or laminate flooring care should be taken when moving your furniture. It is recommended that 2 people should lift and place the furniture into position and never slide across the flooring. It is also recommended that you place furniture glides, wooden feet or twister bases on protective pads (NOT INCLUDED) to eliminate the possibility of scratching. We cannot be held responsible for any damage caused, due to customer's choice of flooring, in all cases it is the customer's responsibility to ensure adequate protection is used to keep a barrier between their floor and the furniture. Any feet that are attached by the customer or retailer is also at the customer's own risk, feet that are attached this way should be periodically checked to ensure they are correctly tightened as movement may cause some loosening over time.