

The Standard
of Superior Craftsmanship



Preferred by
Experts Around the World

Brunswick Billiards Wayfair Order Processing

1. Order submitted by customer
2. Brunswick Billiards pulls purchase order from Wayfair extranet
3. Order processed and ships
 - a. LTL ships within 3-5 business days
 - i. All LTL orders ship via AIT Worldwide with 1st threshold delivery
 - ii. Website to track orders: <https://www.aitworldwide.com/shipment-tracking>
 - b. White Glove ships within 5-7 days
 - i. All white glove installation orders ship to the local installation partner
 - ii. Order will ship with one of the following carriers: Dayton or ABF
 1. Dayton website to track shipments is <https://tools.daytonfreight.com/Tracking/bynumber#bynumber>
 - a. PRO #'s begins with a 5
 2. ABF website to track shipments is <https://arcb.com/tools/tracking.html>
 - a. PRO #'s begins with a 3
4. Once the installation partner received the shipment, they will inspect all components to ensure there is no damage. This is done prior to calling the member to set up installation.
5. Once the product checks out with no damages, the installation partner will reach out to the member to set up an installation date with a delivery window. This process can take 3-5 business days depending on the installation partners schedule.
6. After completion of the installation, the member will sign the delivery order form and the installation partner will clean up, remove all debris and exit the home.

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