



Wonderland Warranty

Section-1 - Warranty Terms

Faucets - for Kitchen, Shower and shower panel

Non-electronic Faucets: Lifetime Limited (residential) and Five-year Limited (commercial) on the structure and finish. Five-year Limited (residential) and One-year Limited (commercial) on the cartridge. One-year Limited (residential and commercial) on the mechanical components such as but not limited to sprayhead assembly (includes engine, aerators, structure, restrictors, back flow preventers, sprayer hoses, braided supply line hoses which encompasses nylon, silicon and stainless steel, etc), LED function.

Electronic Faucets: Five-year Limited (residential) and One-year Limited (commercial) on the structure, finish, electronic parts and cartridge. One-year Limited (residential and commercial) on the mechanical components such as but not limited to braided supply line hoses, LED function.

Faucet Accessories: One-year Limited (residential and commercial) for drains, sink strainers, soap dispensers, escutcheon plates.

Lighting Five-year Limited (residential) and One-year Limited (commercial) on the metal finish and electrical components (wiring, sockets, plugs, switches, motors or the like). Three-year Limited (residential) and One-year Limited (commercial) on LED bulbs and LED strips (No warranty is provided on non-LED bulbs) . One-year Limited (residential and commercial) on the decorative components

Free return: within 30days after the order date

Free replacement: within the validity warranty period

Section-2 - Warranty Agreement and Restrictions

This limited warranty DOES NOT cover any loss and/or damage due to:

1. Misuse or unusual use
2. Mishandling
3. Accident
4. Neglect
5. Acts of god. Relate to events outside human control, like flash floods, earthquakes, or other natural disasters.
6. Improper installation
7. Improper maintenance and care. Using abrasive cleaners such as powders, bleach, ammonia, alcohol, or chlorine, or steel wool, or wire brushes, as these will damage and wear down the

finish. Significant product exposure to chemicals, harsh cleaners and harsh outdoor environment will void any and all warranties on finishes and material.

8. Modification (including but not limited to use of unauthorized parts or attachments), or adjustment or repair. This warranty only applies when all components have been provided by Homary.com. Substituting another manufacturer's product and/or components will render the warranty completely void.
9. Normal wear and tear from daily use. For example, gloss reduction, scratching, staining and alkaline etching of finishes over time, due to use, cleaning practices or water or atmospheric conditions, are not manufacturing defects but are indicative of normal wear and tear

This warranty extends to the original purchaser, and is not transferable whether to heirs, subsequent owners, or otherwise. No affirmation of Wonderland, by words or action, other than as set forth herein shall constitute a warranty.

If you believe that you have a warranty claim, contact Wonderland America by sending an email to sales@showerwonder.com Please be sure to provide all pertinent information regarding your claim, including a copy of your original order confirmation, confirm the item number & Qty of the defective item(s), a complete description of the problem, provide pictures or video evidence clearly showing the problem.

THE FOREGOING WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED INCLUDING THOSE OF MERCHANTABILITY, FITNESS ON ANY PARTICULAR PURPOSE OR INFRINGEMENT. BUYER SHALL IN NO EVENT BE ENTITLED TO, AND WONDERLAND AMERICA SHALL NOT BE LIABLE ON, INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE, INCLUDING, BUT NOT LIMITED TO, TO LOSS OF PROFIT, PROMOTIONAL AND/OR MANUFACTURING EXPENSES, OVERHEAD, INJURY TO REPUTATION AND/OR LOSS OF CUSTOMERS.

Section-3 - How to fix the issues

1. For led shower panel:
 - (1) Issue: Both led display and led light can not work
Solution: need exchange new motor
 - (2) Issue: led display can not work but led light can work
Solution: need exchange led display
 - (3) Issue: led display can work but led light can not work
Solution: need exchange led light
- 2 . For led kitchen faucet
 - (1) issue: led light can not work
Solution: need exchange new led spout
 - (2) issue: leak water
Solution: need exchange new valve core or rubble ring
3. For shower faucets
 - (1) issue: leak water
Solution: need exchange new valve core or rubble ring

4. For led shower head that work by water flow
 - (1)issue: led light can not work
Solution: need exchange new motor or new shower head
 - (2)issue: rubble nozzles missed
Solution: need exchange new rubble nozzles

Section-4 - How to contact us

Email: sales@showerwonder.com

We can make sure in-time solution for your issues.