

HOMECREST™

OUTDOOR LIVING

2018 CRYSTAL FIRE FIRE TABLE MANUAL



HOMECREST GLASS GUARD

The manufacturer highly recommends the use of a glass guard when operating fire tables in windy conditions. Prolonged exposure to flames that are blown flat to the table surface may cause slight discoloration of the cosmetic surface. See page 17!



USER MANUAL FOR:

CF-12 (LP & NG), CF-1224 (LP & NG) and CF-20 (LP & NG)



Installation and service of this appliance should be performed by qualified personnel. Homecrest Outdoor Living suggests NFI certified, factory-professionals, or technicians supervised by an NFI certified professional.



⚠ CAUTION ⚠

DO NOT DISCARD THIS MANUAL.

- Important operating and maintenance instructions included.
- Read, understand, and follow these instructions for safe installation and operation.



⚠ WARNING ⚠

IF THE INFORMATION IN THESE INSTRUCTIONS IS NOT FOLLOWED EXACTLY, A FIRE OR EXPLOSION MAY RESULT CAUSING PROPERTY DAMAGE, PERSONAL INJURY OR LOSS OF LIFE.

- Do not store gasoline or other flammable vapors or liquids in the vicinity of this or any other appliance.
- What to do if you smell gas:
 - Do not try to light any appliance.
 - Do not touch any electrical switch. Do not use any phone in your building.
 - Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
 - If you cannot reach your gas supplier, call the fire department.
- Installation and service must be performed by a qualified installer, service agency, or the gas supplier.



⚠ WARNING ⚠

HOT! DO NOT TOUCH. SEVERE BURNS MAY RESULT. CLOTHING IGNITION MAY RESULT.

Glass and other surfaces are hot during operation and cool-down.

- Keep children away.
- **CAREFULLY SUPERVISE** children near this appliance.
- Alert children and adults to hazards of high temperatures.
- Keep clothing, furniture, draperies, and other combustibles away.
- Installation and service must be performed by a qualified installer, service agency, or the gas supplier.



⚠ WARNING ⚠

Improper installation, adjustment, alteration, service, or maintenance can cause injury or property damage. Read the installation and maintenance instructions thoroughly before installing or servicing this equipment.

⚠ WARNING ⚠

For outdoor use only. It is imperative the burner be kept clean.

Congratulations



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WHAT IS INCLUDED...

CF-12

- Round Burner Assembly
- Black Propane Hose with Regulator
- Flexible Metal Gas Line
- #55 Orifice (LP Gas)
- #49 Orifice (Natural Gas)
- 1 Bag of Decorative Fire Glass
- Key Valve
- Key

CF-1224/NF-719

- Rectangular Burner Assembly
- Black Propane Hose with Regulator
- Flexible Metal Gas Line
- #43 Orifice (LP Gas)
- #31 Orifice (Natural Gas)
- 2 Bags of Decorative Fire Glass
- Key Valve
- Key

CF-20/NF-16

- Round Burner Assembly
- Black Propane Hose with Regulator
- Flexible Metal Gas Line
- #43 Orifice (LP Gas)
- #31 Orifice (Natural Gas)
- 2 Bags of Decorative Fire Glass
- Key Valve
- Key

A. APPLIANCE CERTIFICATION**MODEL:** CRYSTAL FIRE CF-12, CF-1224 and CF-20**LABORATORY:** Underwriters Laboratories, Inc. (UL)**TYPE:** Decorative Gas-Fired Outdoor Fireplace**STANDARD:** Out Decorative Gas Appliances ANSI Z21.97-2014 * CSA 2.41-2014

The Crystal Fire has been tested in accordance with ANSI Z21.97-2014 and CSA 2.41-2014 for Canada and has been listed by Underwriters Laboratory (UL) for installation and operation as described in these installation and operating instructions.

The installation must conform with local codes or, in the absence of local codes, ANSI Z223.1 * NFPA 54 National fuel gas code – Natural gas and propane installation code, CSA B149.1 – or propane storage and handling code, CSA B149.2.

B. BTU SPECIFICATIONS

MODEL	ORIFICE SIZE		MAX INPUT (BTU)	
	LP GAS	NATURAL GAS	LP GAS	NATURAL GAS
CF-12	#55	#49	20000	19500
CF-1224 NF-719	#43	#31	55331	51706
CF-20 NF-16	#43	#31	55331	51706



! WARNING !**ASPHYXIATION RISK:**

- This gas appliance is for outdoor use in a well-ventilated space.
- This unit must not be installed inside an enclosed structure or unvented appliance.

! WARNING !

DO NOT use this appliance if any part of it has been underwater. Have a qualified service technician inspect the appliance and replace any part of the control system and any gas control which has been underwater.

! CAUTION !**SHARP EDGES:**

Wear protective gloves and safety glasses during installation.

! WARNING !

DO NOT burn solid fuels in this gas appliance.

! WARNING !

Inspect appliance and components for damage. Damaged parts may impair safe operation.

- **DO NOT** install damaged, incomplete, or substitute components.
- Report damaged parts to your dealer.

! WARNING !

Homecrest Outdoor Living disclaims any responsibility for, and the warranty will be voided by, the following actions:

- Installation and use of any damaged components.
- Modification of the burner assembly.
- Installation other than as instructed by Homecrest Outdoor Living.



ANY SUCH ACTION MAY CAUSE A FIRE HAZARD.

This appliance is a Decorative Gas Appliance for **OUTDOOR USE ONLY** and **MUST NOT** be used for cooking.

Place the Crystal Fire on a flat and stable surface in an outdoor location such as a patio or deck. This location must be adjacent to the gas supply line or LP gas supply cylinder. **DO NOT** locate the appliance where it will get excessively wet or submerged in water.

A. TOOLS & SUPPLIES REQUIRED

Before beginning the installation, be sure that the following tools and supplies are at hand:

- Gloves
- Safety glasses
- Phillips screwdriver
- Non-corrosive leak check solution
- Wrenches

B. INSPECT THE APPLIANCE & COMPONENTS

- Carefully remove all burner components from packaging.
- Read all instructions before beginning installation. Follow these instructions carefully during installation to ensure maximum safety and benefit.

3 SETTING UP THE BURNER

A. BURNER ASSEMBLY

All Models:

- Check for damage. Do not use damaged components.
- The hose assembly must be replaced prior to the appliance being put into operation if there is evidence of excessive abrasion or wear, or if the hose is damaged. The replacement hose assembly specified by the manufacturer.
- The burner must be replaced prior to the appliance being put into operation if it is evident that the burner is damaged. The replacement burner assembly specified by the manufacturer.
- Position the assembly in the desired location. This location must be adjacent to the gas supply line. You must have easy access to the gas valve control knob after it is installed and connected to the gas supply because the **ON/OFF** gas valve is used to turn the burner on and off.

LP Gas Models:

- Make sure the tank valve is turned completely off (clockwise).
- Ensure the tank valve has the proper external mating threads (tank valve marked “**USE WITH TYPE 1**”).
- Inspect the hose shipped with the appliance for any damage. Do not use if there is evidence of damage.
- Connect the end of the hose onto the **ON/OFF** gas valve of the appliance. Make sure it is secured tightly.
- Connect the regulator assembly to the tank valve. Hand-tighten only (clockwise). Do not use a wrench to tighten! Use of a wrench may damage the quick closing nut and result in a hazardous condition.
- Position the hose out of pathways where people might trip over it or in areas where the hose might be subject to accidental damage.

THE METAL RISER USED ON ALL RECTANGULAR BURNERS IS REQUIRED TO PROTECT THE TOP SURFACE FROM HEAT DAMAGE.

B. GLASS INSTALLATION

Spread glass out evenly over burner area. Use all glass provided for best affect.

DO NOT BURN WITHOUT GLASS OR OTHER SUBSTRATE IN BURNER.

A. FUEL

Before making gas connections, ensure the appliance being installed is compatible with the available gas type.

B. GAS PRESSURE

Proper input pressures are required for optimum performance. Gas line sizing requirements need to be made following NFPA 54.


⚠ WARNING ⚠

FIRE RISK.

EXPLOSION RISK:

- High pressure may cause overfire condition.
- Low pressure may cause explosion.
- Verify minimum pressures when other household gas appliances are operating.

Install regulator upstream of valve if line pressure is greater than 1/2 psi.



Pressure requirements for the appliance are shown in the table below. Minimum pressures must be met when other household gas appliances are operating.

PRESSURE	NATURAL GAS	PROPANE
Minimum Inlet Pressure	7" w.c.	11" w.c.
Maximum Inlet Pressure	10.5" w.c.	14" w.c.

The appliance and its individual shut-off valve must be disconnected from the gas supply piping system during any pressures in excess of 1/2 psi (3.5 kPa).

The appliance must be isolated from the gas supply piping system by closing its individual manual shut-off valve during any pressure testing of the gas supply piping system at test pressures equal to or less than 1/2 psi (3.5 kPa).

C. GAS CONNECTION**Note:**

Have the gas supply installed in accordance with local building codes, if any. If not, follow ANSI 223.1. Installation should be done by a qualified installer approved and/or licensed as required by the locality. (In the Commonwealth of Massachusetts installation must be performed by a licensed plumber or gas fitter.)

Note:

A listed (and Commonwealth of Massachusetts approved) 3/8" T-handle manual shut-off valve and flexible gas connector are connected to the 3/8" control valve inlet. If substituting for these components, please consult local codes for compliance.

Incoming gas line should be piped to the 3/8" connection on the manual shut-off valve.

C. GAS CONNECTION (CONTINUED)**⚠ WARNING ⚠****FIRE RISK.****EXPLOSION RISK:**

- Gas build-up during line purge may ignite.
- Purge should be performed by a qualified technician.
- Ensure adequate ventilation.
- Ensure there are no ignition sources such as sparks or open flames.



A small amount of air will be in the gas supply lines. When first lighting the appliance it will take a short time for the air to purge from the lines. Subsequent lighting of the unit will not require such purging.

⚠ WARNING ⚠**CHECK FOR GAS LEAKS.****FIRE RISK.****EXPLOSION RISK.****ASPHYXIATION RISK:**

- Check all fittings and connections.
- Do not use open flame.
- After the gas line installation is complete, all connections must be tightened and checked for leaks with a commercially available leak check solution. Be sure to rinse off all leak check solution following testing.

Fittings and connections may have loosened during shipping and handling.

**D. LP GAS SUPPLY**

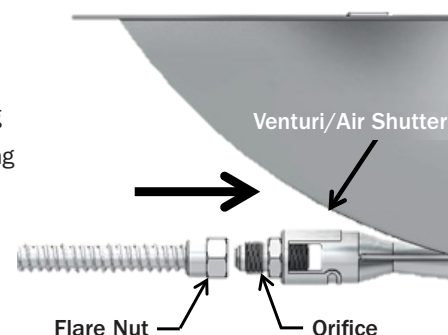
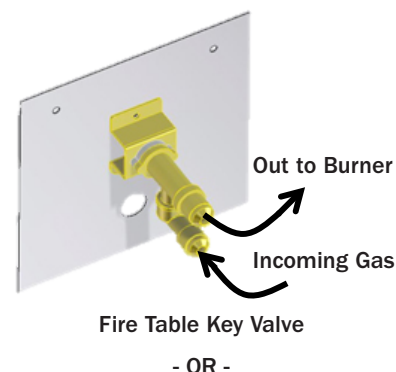
- The pressure regulator and hose assembly supplied with LP models must be used. Replacement pressure regulators and hose assemblies must be those specified in this manual.
- The LP gas supply cylinder used with LP models must be constructed and marked in accordance with the specifications for LP gas cylinders of the U.S. Department of Transportation (DOT).
- Cylinders must be stored outdoors in a well ventilated area out of the reach of children. Disconnected cylinders must have threaded valve plugs tightly installed and must not be stored in a building, garage or any other enclosed area.
- Storage of this appliance indoors is permissible only if it has been disconnected from its fuel supply (natural gas line or LP gas cylinder).
- The LP gas cylinder supply system must be arranged for vapor withdrawal.
- The LP gas cylinder used must include a collar to protect the cylinder valve.
- When an LP model is not in use, the LP gas must be turned off at the supply cylinder.
- The specific size and capacity of the cylinder(s) to be used: 20 lb or hard plumbed to propane tank.

D. LP GAS SUPPLY (CONTINUED)

IMPROPER INSTALLATION, ADJUSTMENT, ALTERATION SERVICES OR MAINTENANCE CAN CAUSE INJURY OR PROPERTY DAMAGE. REFER TO AND UNDERSTAND THIS MANUAL. FOR ASSISTANCE OR ADDITIONAL INFORMATION CONSULT A QUALIFIED INSTALLER, SERVICE AGENCY, LICENSED TECHNICIAN OR THE GAS SUPPLIER.

Gas Set-Up for Liquid Propane (LP):

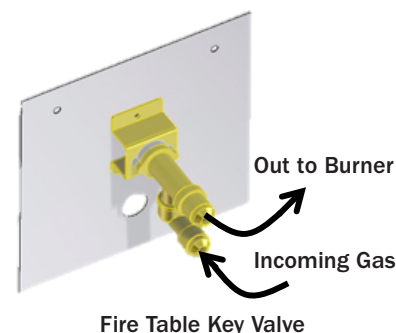
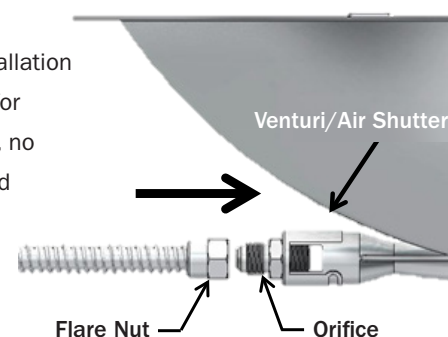
1. With the burner in place in Homecrest Outdoor Living fire pit table or other installation location and proper sized orifice inserted in burner neck (see chart on page 6 for orifice sizing), locate flexible rubber propane hose and regulator supplied with this burner.
2. Attach the propane hose to incoming gas fitting on the gas valve. For Homecrest Outdoor Living gas valves and control panels, this is the lower fitting. Using two wrenches, one to hold the valve and one to turn the valve fitting. Tighten until secure.
3. Locate the metal flex-line gas hose and tighten securely to the top valve fitting following the method described in step 2.
4. Using two wrenches, securely tighten the flare nut on the free end of the metal flex hose to the orifice on the burner.
5. For liquid propane installations, the air shutter should be adjusted to 1/4" opening as shown at right to prevent sooting. To adjust air shutter, loosen the small securing screw and rotate air shutter to allow more or less airflow. Closing the shutter will produce a more yellow flame but may soot.



CHECK ENTIRE SYSTEM FOR LEAKS BEFORE OPERATING.

Gas Set-Up for Natural Gas:

1. With the burner in place in the Homecrest Outdoor Living fire pit table or other installation location and proper sized orifice inserted in the burner neck (see chart on page 6 for natural gas orifice sizing), adjust air shutter to a closed position (as shown at right, no light visible through the shutter) by loosening the small screw on the air shutter and rotating it to a closed position and re-tightening the screw.
2. Locate the included metal flex-line hose and thread one end onto orifice and tighten until secure with two wrenches.
3. At this point you have two options for plumbing natural gas. If using a valve assembly such as the fire table key valve kit, proceed to step 3a.
 - a. Attach the free end of the flex hose to the top (outgoing) flare fitting of the control valve and tighten fully with two wrenches. Plumb incoming natural gas to the incoming side of the valve using a 3/8" flare nut. It is strongly recommended that a manual shut-off valve is placed in the natural gas line before it reaches the fire pit's control valve.



CHECK ENTIRE SYSTEM FOR LEAKS BEFORE OPERATING.



WARNING

FOR YOUR SAFETY, READ BEFORE LIGHTING.

IF YOU DO NOT FOLLOW THESE INSTRUCTIONS EXACTLY, A FIRE OR EXPLOSION MAY RESULT CAUSING PROPERTY DAMAGE, PERSONAL INJURY AND/OR LOSS OF LIFE.

- A. This appliance can be lit with a match. When lighting, follow these instructions exactly.
- B. Before lighting, smell all around the appliance area for gas. Be sure to smell next to the base of the appliance because some gas is heavier than air and will settle on the floor.

What to Do if You Smell Gas:

- **DO NOT** try to light any appliance.
 - **DO NOT** touch any electric switch, **DO NOT** use any phone nearby.
 - Immediately call your gas supplier from a neighbors phone. Follow gas supplier's instructions.
 - If you cannot reach your gas supplier, call the fire department.
- C. Use only your hand to turn the gas control knob on the propane tank (if equipped), never use tools. If the valve won't turn by hand, don't try to repair it, call a qualified service technician. Force or attempted repair may result in a fire or explosion.
- D. **DO NOT** use the appliance if any part has been underwater. Immediately call a qualified service technician to inspect the appliance and replace any part which has been underwater.
- E. The LP gas pressure regulator provided with this appliance must be used. This regulator is set for an outlet pressure of 10.5" water column or a 20 lb tank.

LIGHTING INSTRUCTIONS

Have flame over burner, turn key counter clockwise until flame is present.

TO EXTINGUISH: TURN CONTROL VALVE TO "OFF" POSITION. CLOSE VALVE ON PROPANE TANK WHILE NOT IN USE.

Initial Break-In Procedure: When you light the appliance, you may notice that it produces heat which may have an odor. If you feel this odor is excessive it may require an initial three to four hour continuous burn on high.

⚠ WARNING ⚠**FIRE RISK – HIGH TEMPERATURES:**

- Keep combustible household items away from the appliance.
- **DO NOT** obstruct combustion and ventilation air.
- **DO NOT** place combustible items on top of or near the appliance.
- Keep furniture, draperies away from the appliance.
- **DO NOT** use, lantern fuel, kerosene, charcoal lighter fluid or similar liquids in this appliance.
- Combustible materials, flammable liquids or vapors may ignite.



SYMPTOM		POSSIBLE CAUSES		CORRECTIVE ACTIONS
1.	Crystal Fire Will Not Light	A.	No LP gas in the tank, or Natural gas may not be turned on.	Check the LP (propane) tank. You may be out of gas, or check Natural Gas valve at main.
		B.	Plugged burner orifice.	Check the burner orifice for stoppage. Remove stoppage.
2.	Low Flames/ Will Not Stay Lit	A.	Manual shut-off valve (on/off control knob) open or not installed between the LP tank and the appliance.	Close LP tank and manual shut-off valves. Open LP tank valve first, THEN the manual shut-off valve.
3.	Blue Flames	A.	This is a result of normal operation and flames will begin to yellow as the unit is allowed to burn for 16-20 minutes.	Do nothing.
		B.	Improper air/fuel mixture related to the air shutter position.	Close air shutter. (For LP, leave 1/4" open, Natural gas adjust to be closed.)
4.	Metallic Noise	A.	Noise is caused by metal expanding and contracting as it heats up and cools down, similar to the sound produced by a furnace or heating duct. This noise does not affect the operation or longevity of the appliance.	Do nothing.
5.	Decorative Glass Cracking or Splitting	A.	Heat and/or abrupt temperature changes.	This is a property of glass and may happen occasionally. Do nothing. This is completely normal.



Although the frequency of appliance servicing and maintenance will depend on the use and the type of installation, a qualified service technician should perform an appliance check-up annually. Storage of an appliance indoors is permissible only if the cylinder is disconnected and removed from the appliance.

Note: The use of a vinyl table cover is highly recommended to keep your fire pit table and burner looking new and ensuring extended trouble-free operation.

⚠ WARNING ⚠

RISK OF INJURY OR PROPERTY DAMAGE. BEFORE SERVICING:

- Turn off utilities to the appliance.
- Ensure the appliance is completely cooled.

⚠ WARNING ⚠

ANNUAL INSPECTION BY QUALIFIED TECHNICIAN RECOMMENDED.

CHECK:

- Obstructions of combustion and ventilation air.
- Condition of the burner assembly.
- Burner ignition and operation.
- Burner air shutter adjustment.
- Gas connections and fittings.

RISK OF:

- Fire.
- Delayed ignition or explosion.
- Exposure to combustion fumes.
- Odors.



MAINTENANCE AND SERVICE TASKS

For service calls: Contact the dealer your product was purchased from first.

Contact Homecrest Outdoor Living at 218-631-1000 if further assistance is needed.

INSPECT	MAINTENANCE TASKS	
Burner Assembly	1	Remove the decorative glass and examine the burner. Vacuum and wipe out as needed. Use caution when cleaning these areas.
	2	Inspect for warping and corrosion. Repair as necessary.
	3	Check the hose connecting the LP gas cylinder to ensure it is not damaged. Replace as necessary.
	4	Verify air shutter area is clean.
Burner Ignition and Operation	1	Verify all gas connections are tight and leak-free.
	2	Clean burner top, inspect for plugged ports, corrosion or deterioration. Replace burner if necessary.
	3	Inspect for flame problems.
	4	Verify air shutter is clear of dust and debris and is in the correct position for the gas type being used.
	5	Inspect the orifice for soot, dirt or corrosion.
	6	Verify manifold and inlet pressures. Adjust regulator as required.
Gas Hose and Regulator	1	The gas hose with regulator supplied with appliance must be used for LP installations. The replacement must be those specified by the appliance manufacturer.

8 REFERENCE MATERIALS

SERVICE PARTS LIST

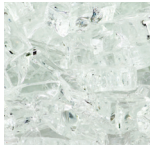
#	DESCRIPTION OF PART	PART NUMBER	QTY.
1	Burner Assembly	SRV-BA-CF 20/1224 CF-12-DIY	1
2	Flex Tube	SRV-FT-CF	1
3	Orifice – NG (#31) For CF-20 (NG) and CF-1224 (NG)	NGK-CF	1
4	Orifice – LP (#43) For CF-20 and CF-1224 (LP)	LPK-43	1
5	Gas Hose with Regulator	SRV-Hose-CF	1
6	Orifice - LP (#55) For CF-12 (LP)	#55 Orifice	1
7	Orifice - NG (#49) For CF-12 (NG)	#49 Orifice	1

For more information, you can visit us online at www.homecrest.com. Or call us at: 218-631-1000



FIRE JEWELRY - 1/4" GLASS

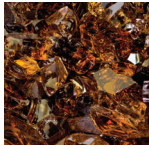
Note: Each fire table comes with any two 10 lb bags (your choice of one or two colors). Nova base fire pits come with one 10 lb bag and only allow for one color selection. When ordering fire jewelry individually (without a fire table), use the six-digit model number. When ordering fire jewelry with a fire table, use the two-digit color code number that is next to the color name.



13 - CRYSTAL ICE
006117



20 - PLATINUM
006124 - Reflective



16 - COPPER
006120 - Reflective



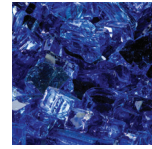
14 - BRONZE
006118 - Reflective



19 - MIDNIGHT BLACK
006123 - Reflective



15 - GUNMETAL
006119 - Reflective



17 - SAPPHIRE
006121 - Reflective



18 - CARIBBEAN BLUE
006122 - Reflective

Note: When ordering the fire jewelry, use the model number in front of the name. When ordering with a fire table, use the model number under the name when ordering it by itself.

LAZY SUSANS, FIRE TABLE & FIRE BOWL COVERS

Note: Lazy susans can be purposed as a fire bowl cover. Be sure to specify the top or frame finish color when ordering the metal lazy susan and the color name when ordering the Stonegate lazy susans.



42" ROUND
005369
H: 19"
Fire Table Cover



42" SQUARE
005106
H: 19"
Fire Table Cover



54" ROUND
005108
H: 19"
Fire Table Cover



32" x 52" EYE
005983
H: 19"
Fire Table Cover



32" x 52" RECTANGLE
006139
H: 19"
Fire Table Cover



36" x 60" EYE
005109
H: 19"
Fire Table Cover



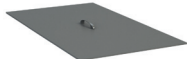
36" x 60" RECTANGLE
006138
H: 19"
Fire Table Cover



12.25" ROUND
91007
Fire Bowl Cover
Smooth Aluminum



22" ROUND
91004
Fire Bowl Cover
Smooth Aluminum



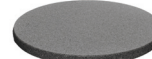
14" x 26.25" RECTANGLE
91006
Fire Bowl Cover
Smooth Aluminum



22" ROUND
91003
Smooth Aluminum
Lazy Susan and
Fire Bowl Cover



91005 - BOULDER
H: 1.5" W: 24" D: 24"
Lazy Susan



91005 - MIDNIGHT
H: 1.5" W: 24" D: 24"
Lazy Susan



91005 - PEBBLE
H: 1.5" W: 24" D: 24"
Lazy Susan

GLASS GUARDS



005561 ROUND
H: 6.75" W: 22.5" D: 22.5"
(Recommended to use in
windy environments.)



006086 RECTANGLE
H: 5.8" W: 28.3" D: 15.5"
(Recommended to use in
windy environments.)

REGULATOR KIT



005598
(Use this 1 lb hose and
regulator kit for in-store
demonstrations.)

LP TANK



HORIZONTAL LP TANK
005269 - 20 lbs
(Use with all 19" height fire
pits, sold separately.)



Product must be registered at www.myhomecrest.com to activate warranty.

Homecrest Outdoor Living, LLC (Homecrest) is devoted to providing the consumer with industry leading comfort and quality. With over 65 years of experience in manufacturing outdoor furniture, we are widely known for our comfort, quality and style. Our suppliers, manufacturing team and sales personnel are devoted to making your experience with our products an enjoyable one.

Homecrest's Residential Limited Warranties apply to Homecrest products used in a residential setting only. Homecrest's Commercial Limited Warranties apply to Homecrest products used in a commercial setting only. All warranty periods are based on the original purchaser's date of purchase, and are not transferable. Our warranties apply only to products shipped from the factory after January 1, 2008 (product codes ending in -08 or later). The purchaser must comply with the required warranty registration as explained. There is no warranty in existence if there is failure to register. Product must be registered at www.myhomecrest.com within 60 days of purchase for warranty to be activated. A copy of the original sales receipt and the product code must be submitted with all warranty claims (photos may also be required). Any repair of the Product undertaken without prior written authorization from Homecrest will void this warranty. Warranty for any refinished or replaced product shall be only for the remainder of the warranty period applicable to the original product.

THESE LIMITED WARRANTIES ARE IN LIEU OF ALL OTHER EXPRESS OR IMPLIED WARRANTIES AND EXPRESS THE SOLE AND EXCLUSIVE LIABILITY OF HOMECREST EXCEPT AS EXPRESSLY STATED HEREIN, THERE ARE NO OTHER WARRANTIES OR GUARANTEES ORAL OR WRITTEN EXPRESS OR IMPLIED FROM ANY COURSE OF DEALING OR USAGE OF TRADE AND ALL SUCH IMPLIED WARRANTIES, INCLUDING ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR INTENDED PURPOSE ARE EXPRESSLY DISCLAIMED. THESE LIMITED WARRANTIES MAY NOT BE MODIFIED, EXTENDED OR ENLARGED BY ANY REPRESENTATIVE OF HOMECREST OR INTERMEDIATE SALES ASSOCIATE OR AGENT.

These warranties give you specific legal rights. You may also have other rights which may vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages so the above limitations or exclusions may not apply to you.

WHAT OUR WARRANTIES COVER

Aluminum and Steel Frames (structural failures) | 15 years residential and 5 years commercial | Aluminum and steel frames are covered from structural failures for 15 years from date of purchase in a residential setting and five years in a commercial setting. If the frame fails during the 15 years in a residential setting and five years in a commercial setting under normal usage, and is not the result of abuse or an act of God, Homecrest will repair or replace the frame at the manufacturer's discretion. If replacement is required, and your original frame is no longer manufactured, we will replace it with a similar product. Homecrest will pay the warranty freight if within the first year in the Continental United States. Return of product will not be accepted without prior written approval.

Painted Surfaces (peeling, flaking, or blistering) | 5 years residential and commercial | Painted frame surfaces are covered against peeling, flaking or blistering for a period of five years for both residential and commercial settings. If the painted surface peels, flakes, or blisters and the furniture has been maintained per the recommended care and maintenance instructions, Homecrest will repair or replace the frame at the manufacturer's discretion. If replacement is required, and your original product is no longer manufactured, we will replace with a similar product. Homecrest will pay the warranty freight if within the first year in the Continental United States. Return of product will not be accepted without prior written approval.

Double Layer Slings and Padded Slings | 5 years residential and 2 years commercial | The fabrics used on our double layer slings and padded slings are warranted against tearing, discoloration, or excessive fading for five years in a residential setting and two years in a commercial setting when maintained per the recommended care and maintenance instructions. In the event a replacement is required, Homecrest will replace the double layer sling or padded sling with the same, or comparable, fabric based on manufacturer's discretion (installation labor not included). Homecrest will pay the warranty freight if within the first year in the Continental United States. Return of product will not be accepted without prior written approval. Double layer slings and padded slings residential five-year and commercial two-year warranties are valid on product purchased after March 1, 2017. Product purchased prior to March 1, 2017, but after January 1, 2008 carry a two-year warranty from date of purchase.

Solid Surface Table Tops | 3 years residential and 1 year commercial | Solid surface table tops (i.e. Natural Series table tops) are warranted against structural failures, finish cracks and blisters for three years when used in a residential setting and one year in a commercial setting. Failure to properly maintain the table top, or store it properly during inclement weather, will void the warranty. If the table top (other than glass) fails, or the finish cracks or blisters during the warranty period, we will repair, refinish or replace the top. Homecrest will pay the warranty freight if within the first year in the Continental United States. Return of product will not be accepted without prior written approval.

Vinyl Straps | 3 years residential and 1 year commercial | Vinyl strapping is warranted from discoloration or breakage for three years in a residential setting and one year in a commercial setting. In the unlikely event that the strap significantly discolors or breaks, Homecrest will supply replacement strap (installation labor not included). Glider bearing hangers are warranted for three years against failure in a residential setting and one year in a commercial setting. In the unlikely event a bearing hanger fails, Homecrest will supply a replacement hanger (installation labor not included).

Woven | 3 years residential and 1 year commercial | Homecrest Woven products are covered against fading, cracking and structural failure for three years in a residential setting and one year in a commercial setting. In the event a replacement is required, Homecrest will replace the woven basket or side panel (installation labor not included). If replacement is required, and your original product is no longer available, we will replace it with a similar product based on manufacturer's discretion (installation labor not included). Homecrest will pay the warranty freight if within the first year in the Continental United States. Return of product will not be accepted without prior written approval.

Single Layer Slings, Cushions, and Umbrella Canopies | 2 years residential and 1 year commercial | The fabrics used on our cushions, single layer slings, Airo² and umbrella canopies are warranted against tearing, discoloration or excessive fading for two years in a residential setting and one year in a commercial setting when maintained per the recommended care and maintenance instructions. In the event replacement is required, Homecrest will replace the cushion, single layer sling or umbrella canopy with the same (if available) or comparable fabric based on manufacturers discretion (installation labor not included). Homecrest will pay the warranty freight if within the first year in the Continental United States. Return of product will not be accepted without prior written approval. Airo² is a single layer sling.

Fire Table Burners | 2 years residential and 1 year commercial | Crystal fire burners (24" round and 12" x 24") are warranted to be free from defects in material and workmanship for a period of two years from the date of purchase in a residential setting and one year in a commercial setting. The warranty is limited to the replacement or repair of defective components or workmanship. Homecrest will pay the warranty freight if within the first year in the Continental United States. Return of product will not be accepted without prior written approval. If replacement is required, and your original product is no longer available, we will replace it with a similar product.

Miscellaneous Items | 1 year residential and commercial | The warranty of the finish on coiled steel spring rocker mechanisms, plastic parts, flex plates, glides, swivel inserts, metal umbrellas, cord and umbrella base is warranted for one year in a residential and commercial setting from the date of purchase when maintained per the recommended care and maintenance instructions. Homecrest will repair or replace the product at the manufacturer's discretion. Homecrest will pay the warranty freight if within the first year in the Continental United States. Return of product will not be accepted without prior written approval. If replacement is required, and your original product is no longer available, we will replace with a similar product.

Replacement Program | 1 year residential and commercial | All purchased slings, cushions and parts, etc. bought online through www.homecrest.com or through a retailer carry a one-year warranty from date of purchase.

WHAT OUR WARRANTIES DO NOT COVER

These Limited Warranties are restricted to failures resulting only from normal usage and natural weathering and will not cover damage or failure of product attributable to:

- Acts of God, falling objects, fire, explosions, external forces or any similar physical damage.
- Failure caused by misuse or lack of appropriate care and maintenance of the products. Refer to the care and maintenance instructions.
- Damage caused by caustic chemicals and/or power washers.
- Products shipped from the previous factory prior to 1/1/2008.
- Glass and acrylic table tops.
- Vinyl furniture covers.
- Showroom samples and factory outlet purchases.
- Normal fading of fabrics, straps and painted surfaces.
- Bursting and cracking of tubing and extrusion caused by exposure to moisture and freezing temperatures.
- Return freight after one year.
- Salt water exposure – due to the demands of salt air, weekly cleaning and quarterly waxing of painted surfaces must be maintained to prevent finish blisters and corrosion. Failure to carefully follow our care and maintenance instructions will void the warranty.

CLAIMS PROCEDURE

In the event that a warranty claim file needs to be opened, contact your local Homecrest retailer to facilitate the process. If a local retailer is not available, you may also contact Homecrest via our website by going to www.myhomecrest.com. Warranty for any refinished or replaced product shall be only for the remainder of the warranty period applicable to the original product. During the warranty process, you may be required to either return the defective merchandise or provide proof of destruction. Working through your local retailer is highly recommended, when possible. Many of our retailers can fix and/or handle issues immediately, saving you both time and expense in the warranty process.

FREIGHT

All Homecrest furniture is delivered to the carrier in factory new condition. Claims for damage or losses that occur during shipping must be noted at the time of delivery and filed with Homecrest. Send written notice of the claimed condition to:
Homecrest Outdoor Living, LLC, 1250 Homecrest Avenue, Wadena, MN 56482.



HOMECREST[™]

OUTDOOR LIVING

Corporate Office & Manufacturing

1250 Homecrest Avenue, Wadena, MN 56482

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Homecrest reserves the right to make product changes.

REV 09/2017

MADE IN THE USA