

OWNER'S MANUAL

Serenity Half Sauna



Please Do Not Hesitate to
Contact Our Consumer Hotline
at 800-759-0977
with Any Questions That May
Arise During Assembly or
Use of This Product!

THANK YOU!

Thank you for purchasing this product. We work around the clock and around the globe to ensure that our products maintain the highest possible quality. However, in the rare case of issues during assembly or use of this product, please contact our Consumer Hotline at **800-759-0977** for immediate assistance before contacting your retailer. Please read the warranty information at the back of these assembly instructions for further details.

ASSEMBLY TIPS

IMPORTANT! PLEASE READ THESE ASSEMBLY INSTRUCTIONS IN ENTIRETY BEFORE ASSEMBLING YOUR PRODUCT.

1. Find a clean, level surface to begin the assembly of your sauna. We recommend that two adults work together to assemble this sauna.
2. Remove all of the contents from box and verify that you have all of the parts shown on the Parts List before you begin assembly. **Note: Some parts may be pre-installed or pre-assembled.**
3. Some figures or drawings may not look exactly like product.
4. ***When installing parts that have more than one screw or bolt, hand tighten all screws or bolts in place before final tightening with screwdriver or wrench.***
5. Electric screwdrivers may be helpful during assembly; however, please set a **low torque** and use extreme caution because screws may be stripped or overtightened, resulting in damaged parts, if the electric screwdriver's torque is set too high.

WARNINGS!

READ AND FOLLOW ALL ASSEMBLY, OPERATION AND SAFETY INSTRUCTIONS CAREFULLY.

**CHOKE HAZARD - THIS ITEM MAY CONTAIN SMALL BALLS AND PARTS
NOT SUITABLE FOR CHILDREN UNDER 3 YEARS OF AGE.**

CARE AND USE

1. This product is intended for **INDOOR** use only.
2. Do **NOT** drag the sauna to move once assembled, as this may damage it.

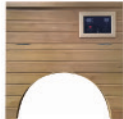
*If you would like a French version of this manual, please contact
our Customer Service Department at 800-759-0977 or custserv@splashnetxpress.com*

*Si vous voulez une version française d'un manuel, s'il vous plaît contacter
notre service à la clientèle au 800-759-0977 ou custserv@splashnetxpress.com*

SERENITY HALF SAUNA - SA2101

Parts List

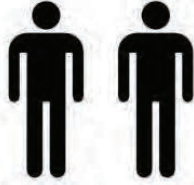
Images Not to Scale

1	SAP2000	2	SAP2001	3	SAP2002	4	SAP2003	5	SAP2004
									
x1		x1		x1		x1		x1	
Floor		Floor Heater		Right Side Panel		Left Side Panel		Front Panel	
6	SAP2005	7	SAP2006	8	SAP2007	9	SAP2008	10	SAP2009
									
x1		x1		x1		x1		x1	
Back Panel		Top Panel		Top Front Panel		Front Bench Support		Front Bench	
11	SAP2010	12	SAP2011	13	SAP2012	14	SAP2013	15	SAP2014
									
x2		x1		x1		x1		x1	
Front Bench Side Rails		Inside Bench Front Support		Inside Bench Side Support		Inside Bench Seat		Cloth Collar	
16	SAP2015 <i>Pre-installed on sauna</i>	17	SAP2016 <i>Pre-installed on sauna</i>	18	SAP2017 <i>Pre-installed on sauna</i>	19	SAP2018 <i>Pre-installed on sauna</i>	20	See below for no.* <i>Pre-installed on sauna</i>
									
x1		x1		x1		x1		x7	
Hydraulic Lifter		Control Panel		Power Supply Box		Main Power Cable		Heater Element	
21	SAP2416 <i>Pre-installed on sauna</i>	22	SAP2607 <i>Pre-installed on sauna</i>	23	SAP2020 <i>Pre-installed on sauna</i>	24	SAP2021 <i>Pre-installed on sauna</i>	25	SAP2022 <i>Pre-installed on sauna</i>
									
x2		x4		x6		x2		x2	
Speaker		Buckle		Top Assembly Bracket		Bench Assembly Bracket		Top Panel Hinge	
26	SAP2023	27	SAP2024	28	SAP2025*	29	SAP2025*	30	SAP2025*
									
x1		x2		x2		x2		x8	
Seat Cushion		Storage Basket		Bolt (6x40mm)		Screw (4x50mm)		Screw (4x40mm)	
31	SAP2025*	32	SAP2025*	33	SAP2026	ADDITIONAL EQUIPMENT REQUIRED:		*20 Part Numbers	
								SAP2019, 2 Side Panels 30cm x 40cm, 80W	
x2		x4		x1				SAP2027, 1 Side, 2 Floor 1 Front and 1 Back 30cm x 60cm, 125W	
Screw (4x30mm)		Screw (4x16mm)		Auxiliary Cable		Phillips Head Screwdriver			

*Items included in Hardware Pack, NGP2025 Note: some hardware may be pre-installed.

ASSEMBLY TIPS & WARNINGS

- Before you begin, read all assembly instructions and safety warnings carefully.
- This sauna requires at least 2 adults to complete assembly.



- Remove all of the contents from boxes and verify that you have all of the parts shown on the Parts List before you begin assembly. *Note: Some parts may be pre-installed or pre-assembled.*
- Cover the sauna floor during assembly to avoid staining the unfinished wood surface.
- Retain this Owner's Manual for future reference.

ELECTRICAL REQUIREMENTS

- We recommend consulting a licensed electrician and checking local ordinances before installing ANY sauna.
- This sauna requires a standard 15 amp receptacle.



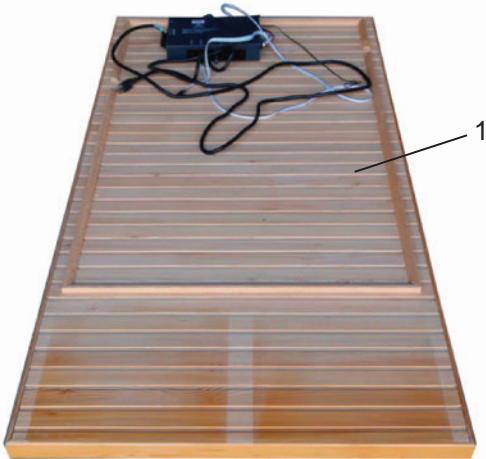
- Refer to the serial plate on the back of the sauna for complete electrical specifications.
- ***These saunas requires a dedicated circuit - NO other appliances should share the same outlet with the sauna.***

CHOOSING A LOCATION

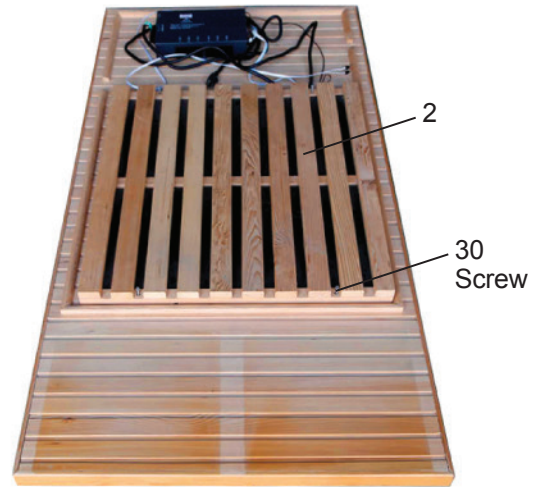
- This sauna should only be placed INDOORS on a dry, level surface.
- There should be a minimum of 5 inches clearance between the sauna and any wall.
- Make sure the main power cord will reach the outlet and remains easy to access.
- The sauna should only be used in a dry location as moisture will damage the wood and electrical components.
- Keep the sauna away from any potential hazards including water sources, flammable objects and combustible materials.

ASSEMBLY INSTRUCTIONS

1



2

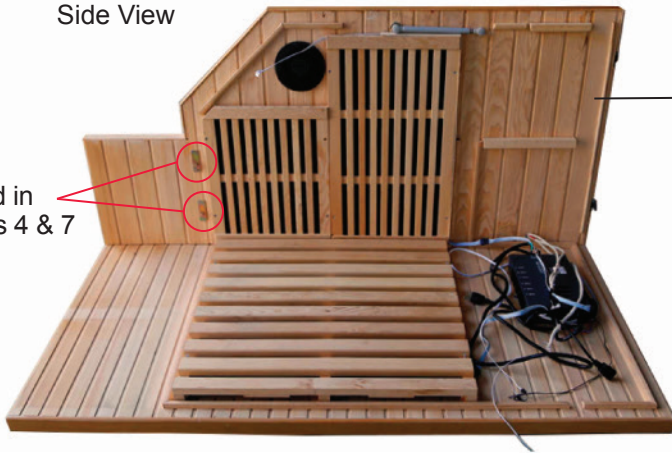


3

Side View

Front View

Used in
steps 4 & 7



4

Side View

Front View

Insert pins on
side panels
and push down



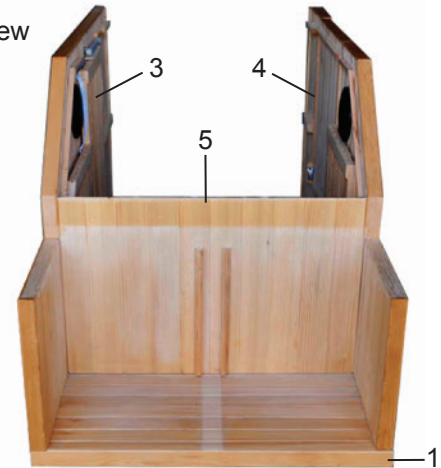
ASSEMBLY INSTRUCTIONS (CONT.)

5

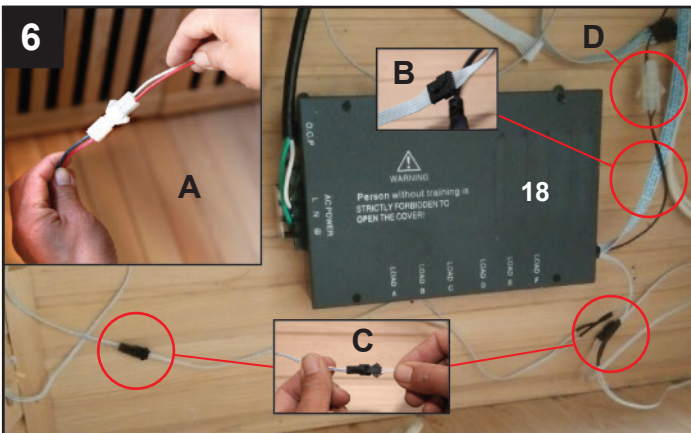
Side View



Front View

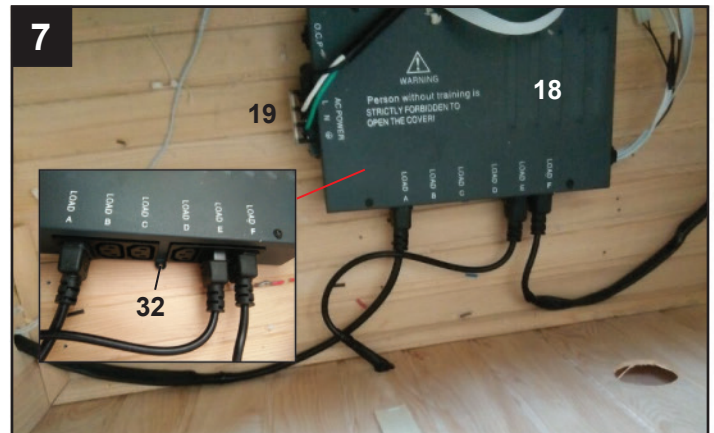


6



Make all electrical connections as shown-- A. Floor & Front Heater Connections; B. Control Panel; C. 2 Speaker Wires; D. Thermostat Wire

7



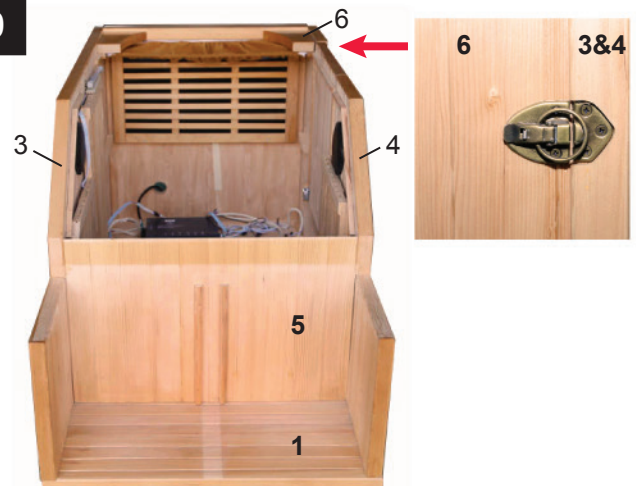
Plug in Heaters to Power Supply Box (18) -- A. Floor, Left Wall, Front; E. Back; F. Right Wall. Check Main Power Cord (19) connections, and mounting screws (32).

8

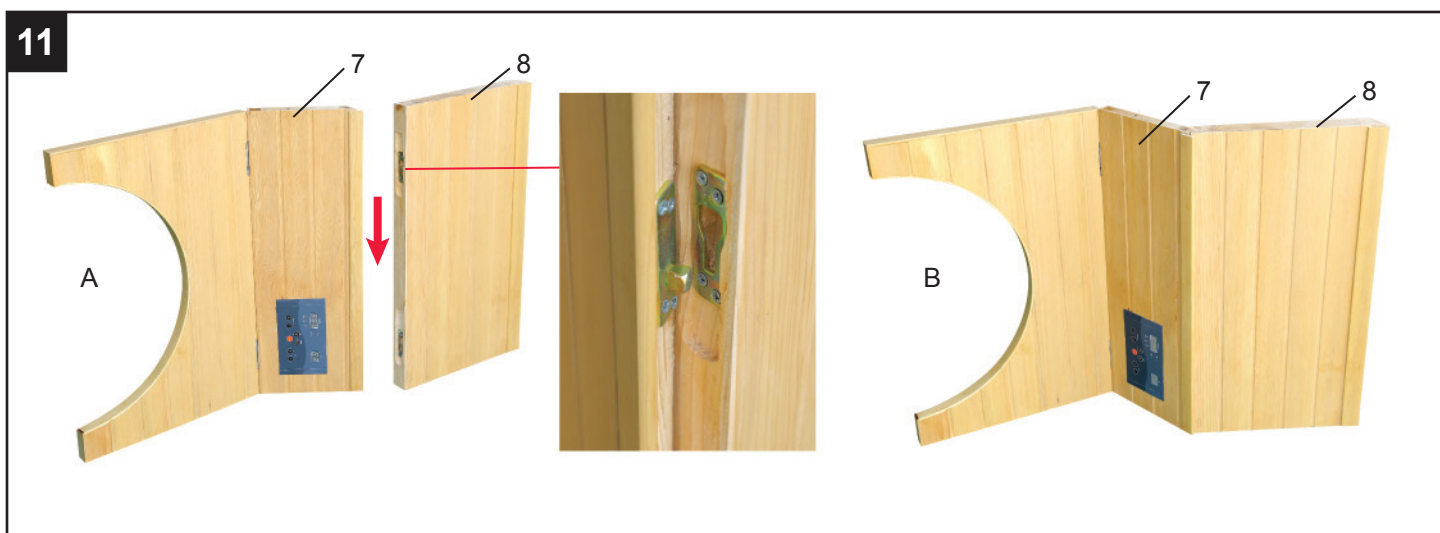
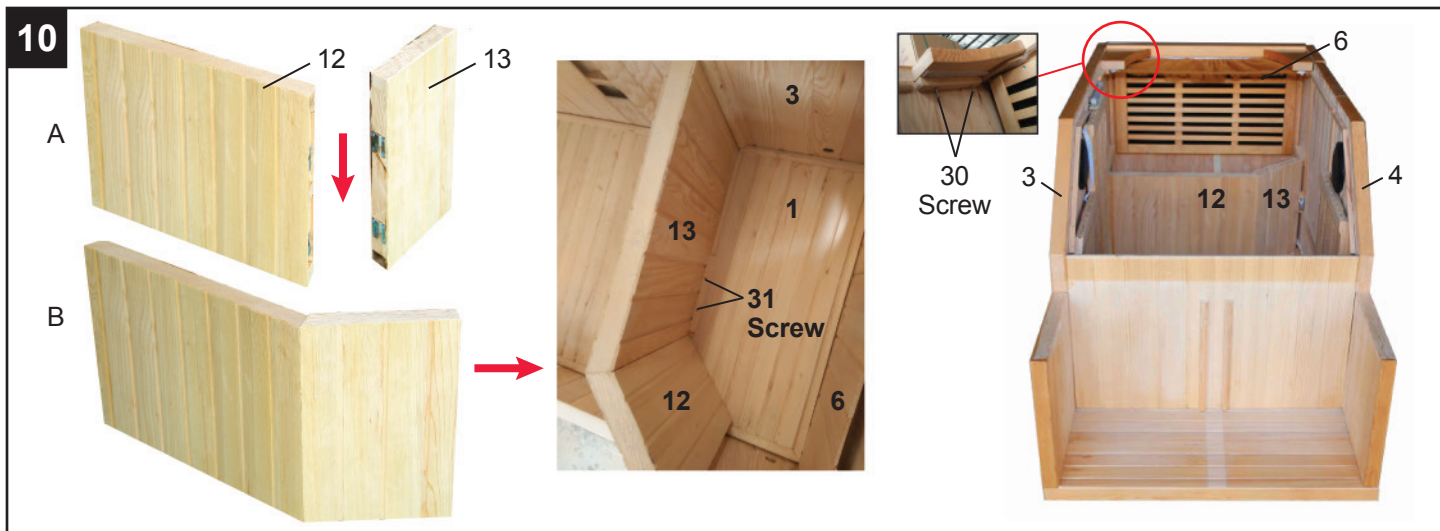
Attach shorter half of 15 to 6 with Velcro strips



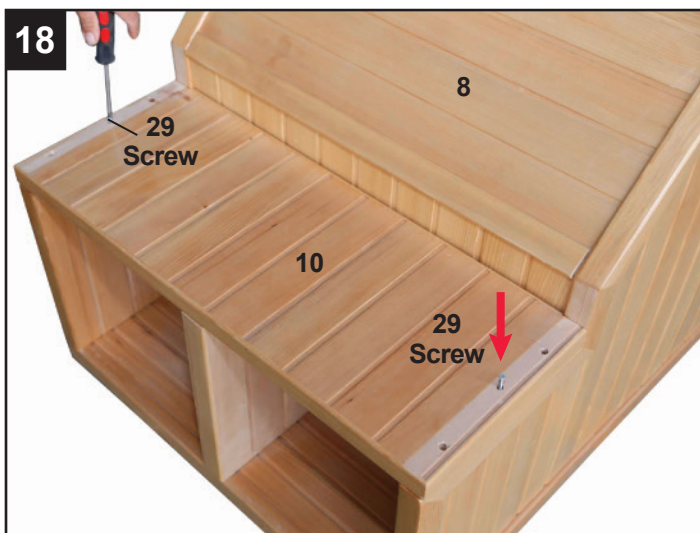
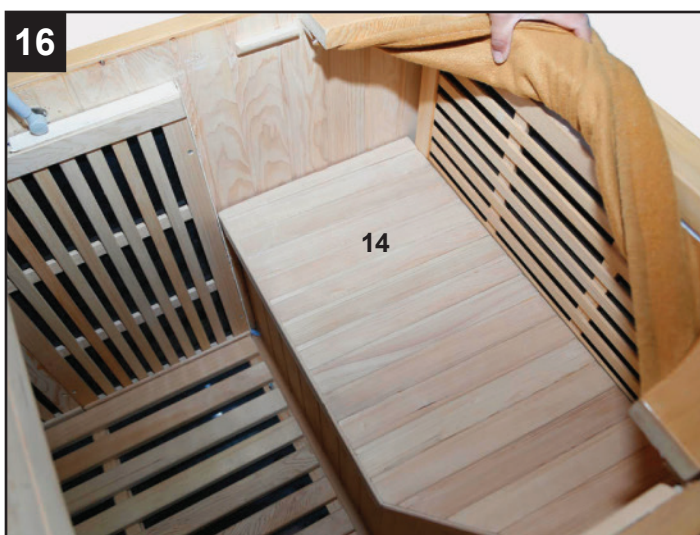
9



ASSEMBLY INSTRUCTIONS (CONT.)



ASSEMBLY INSTRUCTIONS (CONT.)



ASSEMBLY INSTRUCTIONS (CONT.)



Cushion cover can be removed for washing.



ENJOYING YOUR SAUNA

1. Prior to initial use, wipe down all interior surfaces of the sauna with a damp cloth.
2. Turn on the sauna and set temperature to 104° F for one hour to burn off any factory dust.
3. Always drink plenty of water before, during and after your sauna session to stay properly hydrated.
4. A normal sauna session should last 30 minutes or less.
5. Allow approximately 15 to 25 minutes for the sauna to warm up before entering.
6. Perspiration will begin within 15 to 25 minutes after entering the sauna.
7. Limit the use of lotions or oils on your body while using your sauna. These products can block your pores and limit perspiration, decreasing the effectiveness of your sauna session.
8. For spot treatment of a particular area, position that body part closer to the heater, allowing for deeper heating in that area.
9. Towel off excess perspiration during your sauna session to help your body perspire more freely.
10. Allow your body to cool down following your sauna session, then rinse the perspiration off your body in a warm shower.

HEALTH & SAFETY WARNINGS

1. Review all instructions and warnings before operating your sauna. A sauna is not a toy. Serious injury may result from negligence, intentional misuse and failure to follow safety instructions.
2. **Hyperthermia Danger:** Hyperthermia occurs when the body absorbs more heat than it can dissipate. When the elevated body temperatures are sufficiently high, hyperthermia is a medical emergency and requires immediate treatment to prevent disability or death. It is very important not to allow your body's core temperature to rise above 103° F. Symptoms of hyperthermia include dizziness, lethargy, drowsiness and fainting. The effects of hyperthermia may include failure to perceive heat, failure to recognize the need to exit the sauna, unawareness of the impending health hazard, physical inability to exit the sauna and unconsciousness.
3. If you are feeling uncomfortable, faint or dizzy, exit the sauna immediately.
4. Do not exceed recommended time and temperature guidelines.
5. Do not touch or interfere with the temperature sensor on the control panel.
6. Do not touch or spray water on the heater elements.
7. Do not use the sauna while under the influence of drugs or alcohol.
8. Do not sleep inside the sauna.
9. Do not use the sauna immediately following strenuous exercise. Allow your body to cool down for 30 minutes before entering the sauna.
10. Pets should never be placed in the sauna.
11. Pregnant women, children under the age of 6, the elderly and infirm should not use the sauna.
12. Children over the age of 6 should always be supervised by an adult.
13. People with health problems including open wounds, fever, sunburn or dehydration should not use the sauna.
14. People suffering from obesity or with a history of heart disease, low or high blood pressure, circulatory system problems or diabetes should consult a physician before using the sauna.
15. Consult a physician before using the sauna if you take any prescription medications.
16. Keep towels and combustible materials away from the heater elements.
17. Remove all towels and materials after your sauna session.
18. Never leave your sauna unattended while in use.
19. Always unplug the sauna and allow it to cool down before performing any cleaning or maintenance.
20. Always turn off and unplug the sauna when not in use for an extended period of time.

CLEANING & MAINTENANCE

1. Always unplug the sauna and allow it to cool down before performing any cleaning or maintenance.
2. Use furniture polish or furniture oil when cleaning the sauna exterior.
3. The sauna interior surfaces should **only** be wiped down with a damp cloth. Do **NOT** use chemicals, abrasive cleaners or solvents on the unfinished interior wood.
4. As with all natural wood products, variations in the color and the grain as well as irregularities such as knots and fine cracks may be present. These characteristics are a part of the natural beauty of the wood and should not be considered defective.

TROUBLESHOOTING GUIDE

WARNING!

- Always unplug the sauna and allow it to cool down before performing any maintenance.
- Repairs to the electrical components of the sauna should only be performed by a qualified service technician.
- Unauthorized repairs or alterations will void the manufacturer's warranty.

Problem THERE IS NO POWER TO THE SAUNA

Solution

1. Check that the Main Power Cable is plugged into the wall outlet.
2. Check that the circuit breaker for the outlet has not tripped. If the breaker has tripped, check that the amperage of the breaker is appropriate for your sauna and that there are **no** other appliances on circuit.
3. Check all connections to the Power Supply Box.
4. Check for damage to the Main Power Cable; replace, if necessary.
5. Replace the Power Supply Box, if necessary.



Problem ONE HEATER DOES NOT WORK

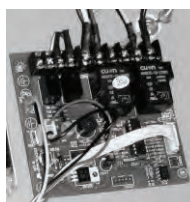
Solution

1. Check that all the connections are tight.
2. Replace the Heater Element.

Problem NONE OF THE HEATERS WORK

Solution

1. Check that all connections are tight.
2. Replace the Heater Circuit Board, if necessary.



TROUBLESHOOTING GUIDE (CONT.)

Problem THE CONTROL PANEL DOES NOT WORK

1. Check that all the connections are tight.

Solution 2. Try unplugging, wait a minute, and replugging power cord. If still not working, replace the Control Panel.
3. If the temperature indicator does not work or reads "--" or "EP", replace the Control Panel.



Problem THE SPEAKERS ARE NOT WORKING

1. Check that the volume is not turned all the way down and that the fader control is set correctly.

Solution 2. If only one speaker is working, check to see that the sound balance on the stereo is not set all the way to one side.

3. Check that all the connections are tight.

4. Replace the speaker (21) or auxiliary cable (33), if necessary.

OPERATION INSTRUCTIONS

CONTROL PANEL

1. Press POWER to turn ON the sauna.
2. Set the desired TEMPERATURE with the (+) and (-) buttons.
3. Press and hold both (+) and (-) to switch between °F (Fahrenheit) and °C (Celsius).
4. Set the desired TIME with the (+) and (-) buttons.
5. When the TIME reaches 00, the heaters will turn OFF automatically.
6. After your sauna session, press POWER to turn OFF the sauna.
7. For music, plug AUXILIARY CABLE into music device (MP3, etc.), and AUX-IN on CONTROL PANEL, then press STEREO button.



Refer to the Parts List on page 3 for the correct part numbers for this sauna. In the event that you need replacement parts, use these guides to reference the part number. It is important to use only replacement parts specified by the manufacturer. The use of unauthorized substitutes may damage your sauna or cause electrical hazards resulting in injury or fire, and will void the warranty.

SAUNA WARRANTY REGISTRATION CARD

1. This sauna has a 7-Year Limited Warranty against defects in materials and workmanship from date of purchase. To receive the warranty, the card below must be filled out completely and returned within thirty (30) days from date of purchase. This 7-Year Limited Warranty covers the wood structure*. Heating elements and all electronics are covered by a 5-Year Limited Warranty.
2. This product is intended to be utilized for **private, non-commercial use**. Blue Wave Products sauna must be used as directed in the Product Operation Manual. Utilization of **non**-Blue Wave replacement parts or repairs which are not done by or under the direction of Blue Wave Products, Inc. shall also void any warranties/guarantees, expressed or implied.
3. This warranty does **not** cover defects or damage due to improper installation, alteration, accident, installation of unauthorized parts or any other event beyond the control of the Blue Wave Products. Defects or damage resulting from misuse, abuse or negligence will void this warranty. This warranty does **not** cover scratching or damage that may result from normal usage.
4. Please notify Blue Wave Products in advance of any sauna warranty claim prior to shipping the sauna back. Contact our warranty claim department at warranty@splashnetxpress.com. This warranty becomes valid at time of purchase and terminates either by specified time frame listed above, owner transfer, or relocation.
5. This warranty is nontransferable and is expressly limited to the repair or replacement of the defective product. During the warranty period, Blue Wave Products shall repair or replace defective parts at no cost to the purchaser. Shipping charges and insurance are not covered and are the responsibility of the purchaser. Labor charges and related expenses for removal, installation or replacement of the product or components are **not** covered under this warranty.
6. If the warranty claim department determines that the item must be returned, it must be returned with freight prepaid and a receipt showing date of purchase, purchase price, and the dealer from which the sauna was purchased. **No warranty claim will be honored without a receipt.**
7. Warranty claims will only be resolved with the repair of the current product, or shipment of a replacement product or parts at the sole discretion of Blue Wave Products. NO REFUNDS will be given.
8. Blue Wave Products reserves the right to make substitutions to warranty claims if parts are unavailable or obsolete.
9. Blue Wave Products shall **not** be liable for loss of use of the product or other consequential or incidental costs, expenses or damages incurred by the consumer of any other use. The user assumes all risk of injury resulting from the use of this product.
10. Improper installation, misuse or damages resulting from acts of nature will render this warranty null and void.
11. This warranty is in lieu of all other warranties expressed or implied and no responsibility is assumed for future damage due to misuse. This sauna is intended for **INDOOR USE ONLY** – outdoor installation of the sauna **WILL VOID THE WARRANTY**. Additional actions that will void the warranty are: Use of lacquer or paints on any part of the sauna, placing sauna on non-approved surface, and outdoor applications.

**Surface cracks are NOT considered defects in material or workmanship, as they are normal characteristics of all wood. This includes minor cracks due to wood expansion and contraction. Note: since the wood used in construction has been kiln dried, a certain amount of expansion and contraction is expected in the wood within a sauna environment. Also, over time the sauna wood may darken or change color tones. This color change is considered normal aging and is not covered under warranty.*

To send in this warranty card:
Fill out below, detach and mail
to the following address:

BLUE WAVE PRODUCTS
1745 Wallace Ave. Suite B
St. Charles, IL 60174

For further warranty information
or inquiries, please call 800-759-0977

Detach Here

Detach Here

SAUNA WARRANTY REGISTRATION FORM

Date Purchased: ____/____/____

Name: _____

Address: _____

City/State/Zip: _____

Phone: () _____ Email: _____

Purchased from: _____

Item Number: _____ Purchase Price: _____