



**LIFE
MADE
COMFORTABLE**



Cane-line warranty:

Cane-line pays the greatest attention the environment, quality, innovation and development of new materials, product details and last but not least the well being of the people who work for us, when we manufacture our furniture. Cane-line is certified according to ISO14001 and SA8000.

All Cane-line furniture is therefore produced according to highest quality standards and is developed with a minimum of maintenance in mind.

However the life of any product is always determined by the care as well as the environment it is used in.

Cane-line offers a 2 year, limited structural warranty on all furniture as well as a warranty against visible forms of deterioration. This warranty is available for original invoice customers only, up to 2 years after the date of purchase on the original invoice. The warranty covers workmanship and materials on Cane-line products.

If a Cane-line product is found to be defective within the first 2 years after purchase and the defect is reported to service@cane-line.com within this period with supporting photos, and the claim is acknowledged and approved by Cane-line Service, Cane-line will, at its sole discretion repair, refund or replace the product.

Replacement shipping costs are paid by Cane-line within the first 2 years after purchase and must be from the on the Cane-line invoice stated, original delivery address.

The warranty is only valid if products have been used in the manner in which they are intended for and have not been exposed to inappropriate use.

The warranty does not cover damage arising from:

1. Insufficient care, inappropriate use or from non-compliance with the supplied instructions and advice for receiving, assembling, using, maintaining and storing the furniture, will not be covered by the warranty.
2. General wear and tear or natural fading of the materials used.
3. Rust/corrosion originating from scratches or abrasions that result from general wear and tear, and which cannot be removed via periodic standard cleaning and maintenance processes including the use of touch-up paint.
4. The corrosion of stainless steel parts due to use in a confined, chlorinated environment.
5. Minor spots of rust/corrosion, as these are a natural outcome of the material used (iron) and can be treated using the maintenance guidelines described on [www.cane-line.com// downloads](http://www.cane-line.com//downloads).
6. The corrosion of steel furniture, including stainless steel, as a result of direct use in seafront.
7. Any changes in the visual appearance of wood that are directly linked to aging or drying out. As wood is a living material, the appearance of its surface evolves naturally over time and may be effected by humidity and changes in this.
8. Stains related to natural materials or matters such as bird droppings, leaves etc. left on the furniture
9. Stains not declared during the unpacking.
10. Damages in shipping.
11. Unauthorized repair or alterations to the products.
12. Damages resulting from fire, flood, storms etc. ie. force majeure.

All warranty cases must be reported to the authorized Cane-line partner/ dealer, through whom the product is originally supplied in order to be validated. In case of any questions or need for additional information's please contact service@cane-line.com.

Cane-line®