

## Overview

We hope you love your new single cup brewer! Please review the maintenance and troubleshooting tips below to prolong its life. Requirements will vary across brands, so consult your user manual for detailed care instructions specific to your single cup brewer. We recommend keeping a copy of both instructions for future reference.

## Maintenance

### Cleaning

Regularly clean the components of your brewer in the dishwasher or by hand as detailed below. When hand-washing, use a damp, soapy, non-abrasive cloth.

- **Exterior Components:** Wash by hand. Do not submerge in water or other liquids.
- **Drip Tray:** Clean in dishwasher or by hand.
- **Water Reservoir/Reservoir Lid:** Wash by hand. Please consult your owner's manual to see if the parts are safe for the top rack of the dishwasher.
- **Needles:** Check to see if there are any coffee grinds clogging the needle. If so, use a paper clip or toothbrush to clean it.
- **Pod Holder:** Soak in hot water for five minutes, then rinse in warm water.

### Descaling

Descal your brewer every three to six months, depending on the usage. Calcium deposits may build up over time and can hinder your brewer's performance.

1. **Refer to your user manual:** This will help you determine which solution best suits your brewer. Some units recommend the manufacturer's solution, while others recommend a 50/50 mixture of water and vinegar.
2. **Pour the solution into an empty water reservoir:** Place a large mug on the drip tray and run a brewing cycle on the largest brew size. Empty the mug upon completion of the cycle. Repeat this process at least two more times. Continue until the reservoir is almost empty.
3. **Let your brewer sit:** Let the remaining solution sit in the reservoir for a period of time between 30 minutes and three hours. Check your user manual for a more exact time frame.
4. **Repeat the process detailed above with fresh water.** It will take at least 12 brews on the largest brew size to completely rinse it. You may have to refill the reservoir at least once during this process.

# Troubleshooting

## Residue

- **Grounds in your coffee:** Clean the needles with a paperclip or tooth brush to remove excess grounds.

## Brewing

- **Brewer will not brew:** If your machine will not brew, first check to make sure there's sufficient water in the tank. Then ensure there are no clogs in the needle and that the pod itself is not damaged. If there is a clog, refer to the maintenance section.
- **Brewer will only produce a partial cup:** Follow the steps below if your machine is only brewing a partial cup. More information is available in the maintenance section.
- **Brewer shuts off:** The brewer will automatically shut off after a period of idling following the last brew cycle. This is normal and designed to preserve energy.
- **Brewed water is not hot enough:** Add warmer water into the tank. Water temperature can depend on the temperature of the water inside the tank.

