



# SMART FLEX



SF-300

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# Warnings and Safety Instructions

The main priority at Smart Flex is making sure that all purchasers of our products enjoy them safely. We ask that everyone reads this manual carefully and with caution. Please observe all warnings and safety instructions. FAILURE to adhere to any of the warnings or cautions listed in this manual could potentially void the warranty. At the end of this manual, there will be contact information. Please email or call with questions or comments. Thank you for purchasing your adjustable bed frame from Smart Flex.

## Safety Precautions

Smart Flex strongly encourages that you read this manual completely before using this product. It is imperative that you perform correct assembly and operation of your adjustable bed to ensure ideal performance and longevity from your SF-300 adjustable bed frame. We ensure that this product has been thoroughly tested and inspected for safety and functionality prior to sale.

## Warnings

### Lifting of SF-300 Adjustable Bed

Consult a physician before lifting, moving or assembling your SF-300 Adjustable Bed if you have ANY physical restrictions concerning lifting. For example, customers with Neck, Back, Shoulder, Arm, Hip, Knee, Foot and Ankle conditions should consult their physicians before lifting this product due to the product's weight and potential to aggravate pre-existing injuries or conditions.

**In addition:** Any lifting of this product should be done by a minimum of 2 persons. Product should always be in the flat position before lifting.

### **Residential (In-Home) Use Only**

Smart Flex makes no assertion that its products are designed for any medical use. The product is not considered to be a "hospital or medical" bed for commercial or residential use. Smart Flex, Inc. has not designed this product to meet hospital or medical standards as defined by the US government.

### **Risk of Explosion**

Do not attach Oxygen or additional medical equipment to this product due to the risk of explosion.

Do not use any flammable gases, liquids or materials near this product. This includes any medical equipment that is potentially flammable.

### **Pinch Hazard**

Never place Hands, Feet or any body part near the bed frame itself while it is in motion to prevent all "pinching" injuries. In addition, never place any body part under this product while head and feet sections of the SF-300 Adjustable Bed are elevated. Any portion of the SF-300 Adjustable Bed Frame that rests on the inner frame has the potential to pinch or injure any body part placed under or between sections of the bed frame. Also be cautious of areas where joints and hinges connect the various parts of this product because those areas could also cause pinching or injury if any body part is placed there while Smart Flex Adjustable Bed Frame is in motion.

# Electrical Safety

**IMPORTANT NOTE:** To ensure maximum safety, this product should be plugged into an electrical surge protector and not directly into the outlet. (Surge Protector is not supplied with this adjustable bed)

Be sure to always unplug this adjustable bed frame from the electrical outlet (surge protector) before performing any cleaning or maintenance of the bed frame. Disconnect any cord or cable safely by first removing the plug from the outlet (surge protector). Keep its cords away from heated and or moist surfaces. Stop using this adjustable bed and contact the manufacturer for repair if: (1) its cord or plug is damaged, (2) it is not functioning properly, or (3) it has been damaged by dropping or any mishandling. The use of adapters or any modifications is not recommended unless the outlet is checked by a qualified electrician to ensure proper grounding of the adapter or plug outlet. NEVER REMOVE THE GROUNDING PIN OR ALTER THE PLUG or input IN ANY WAY. Unauthorized modifications could void the electrical component portion of your warranty.

**MOTOR SHORT-CIRCUIT:** The input transformer voltage is AC100-240V, 50/60Hz, 1.5A, the output voltage is DC 29V 1.8A, and the power rate is 50W. In case of a short-circuit, a fuse on the transformer will burn out to protect your motors. Please seek professional assistance to replace the fuse.

# Weight Ratings and Restrictions

**Overload of Weight:** In the case that an overload of weight is placed on the head or foot mechanism, the control unit will get overheated and shut down. The control unit will resume all functions after the excess weight is removed from the bed and its temperature has decreased. The recommended weight limits on this adjustable bed is 850lbs.

**Lifting and Lowering Cycles:** Do not sit on the head or the foot of the bed while changing positions during the lifting or lowering cycles, and when in the raised position.

**Children and Pets:** It is imperative that no children or pets play on or around The SF-300 Adjustable Bed to prevent any injury. Do not allow small children to operate the adjustable bed under any circumstances. Any individual with diminished mental capacity should also not be allowed to operate this product for safety reasons.

## **ADDITIONAL WARNINGS:**

- If the SF-300 Adjustable Bed Frame is needed to be moved after assembly, be sure to move while product is in the flat position with at least 2 people supporting the weight of the product on both ends. Do not move this product in a vertical or upright position to prevent injury on the individuals or the product.

- Unplug this product from the electrical outlet (surge protector) before attaching or removing any wires connected to the control box or any other additional accessories.
- Do not insert any items into the control box input or any port/ input that is not intended for use with this product, or that does not fit in any port/ input.
- Do not use this product in the vicinity of aerosol spray products or oxygen products /equipments.
- If there is any visible damage to the electrical cords or control box, or any electrical component is discovered, cease all operations of this product.
- Keep electrical power cord away from all heat sources. Furthermore, if an electrical power cord is visibly damaged or has been dropped in water or liquid, DO NOT USE.
- Do not expose any part of the SF-300 Adjustable Bed Frame to moisture. A risk of fire or electric shock greatly increases when any part of this product is exposed to moisture.



# Parts Included

1.Power Cord



2.Power Supply

(2 9-volt alkaline backup batteries not included)



3.Control Box



4.Remote Control (2 AAA batteries included)



5.Head Motor



6.Foot Motor



7. Mattress Guard



8. Instruction Manual



# Setting Up Your SF-300 Base

1. First, open up your SF-300 Box.
2. Have 2 persons on each side gently lay down the bed base
3. Unfold the bed frame as shown

**\*Please hold the base and the frame as you unfold**

4. Lay the bed frame flat down

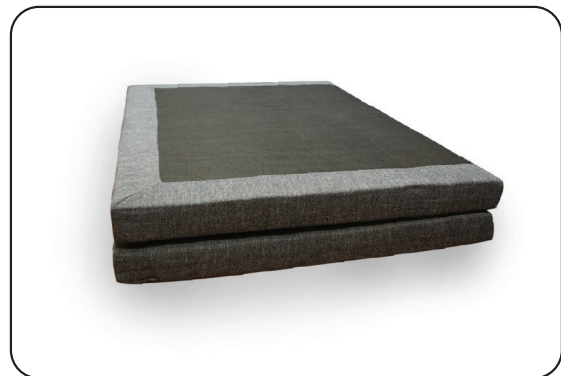
**\*Please hold the base and the frame as you flip the base over**

5. Affix the Mattress Guard at foot of the frame

①



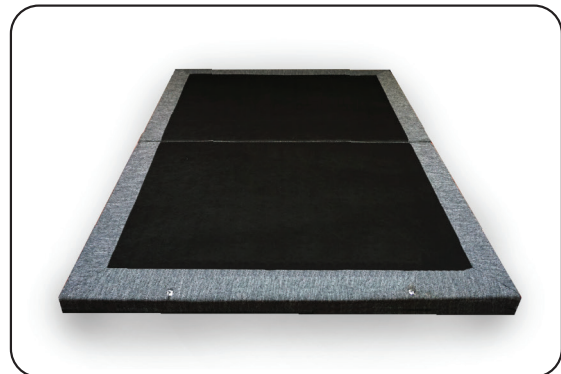
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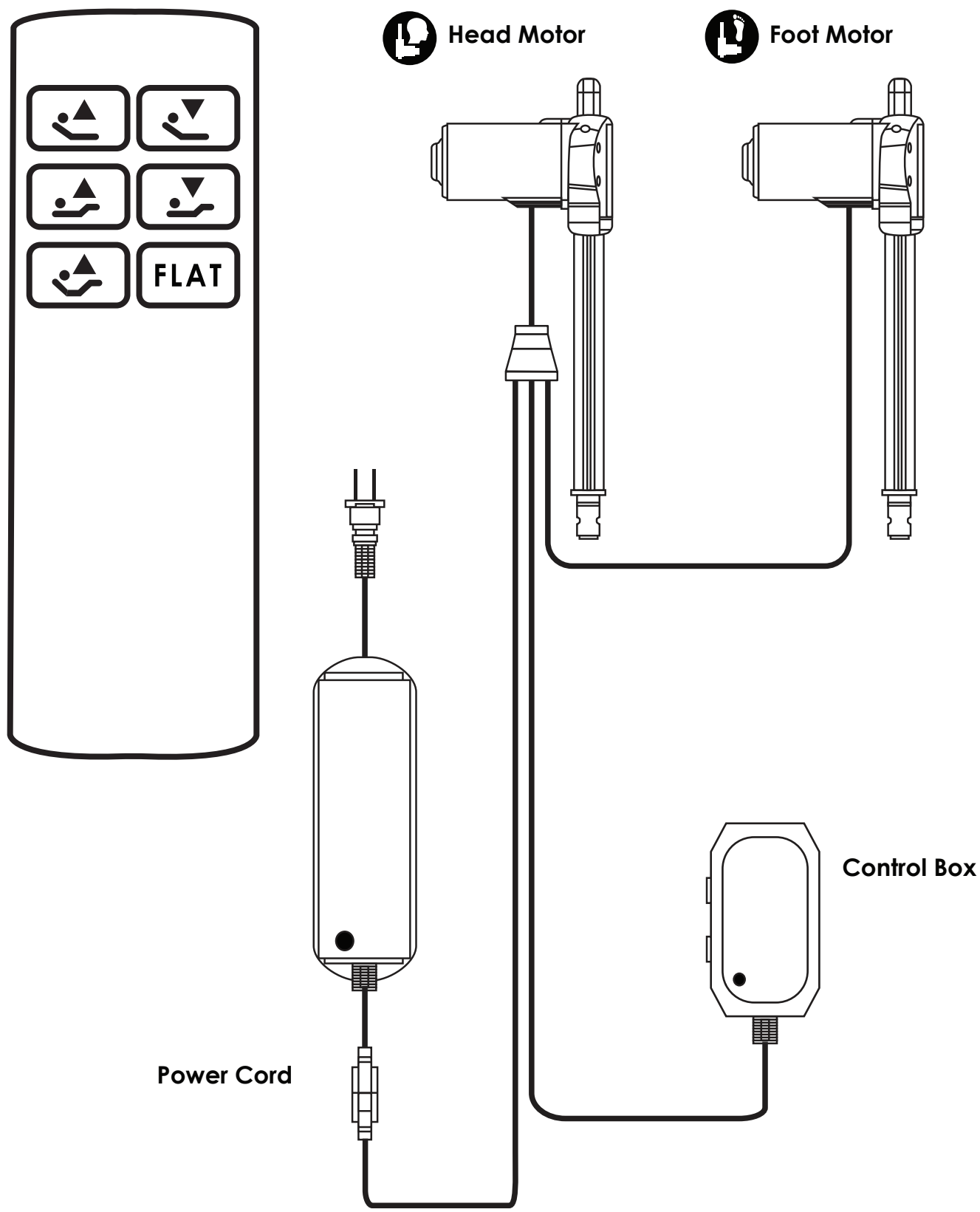
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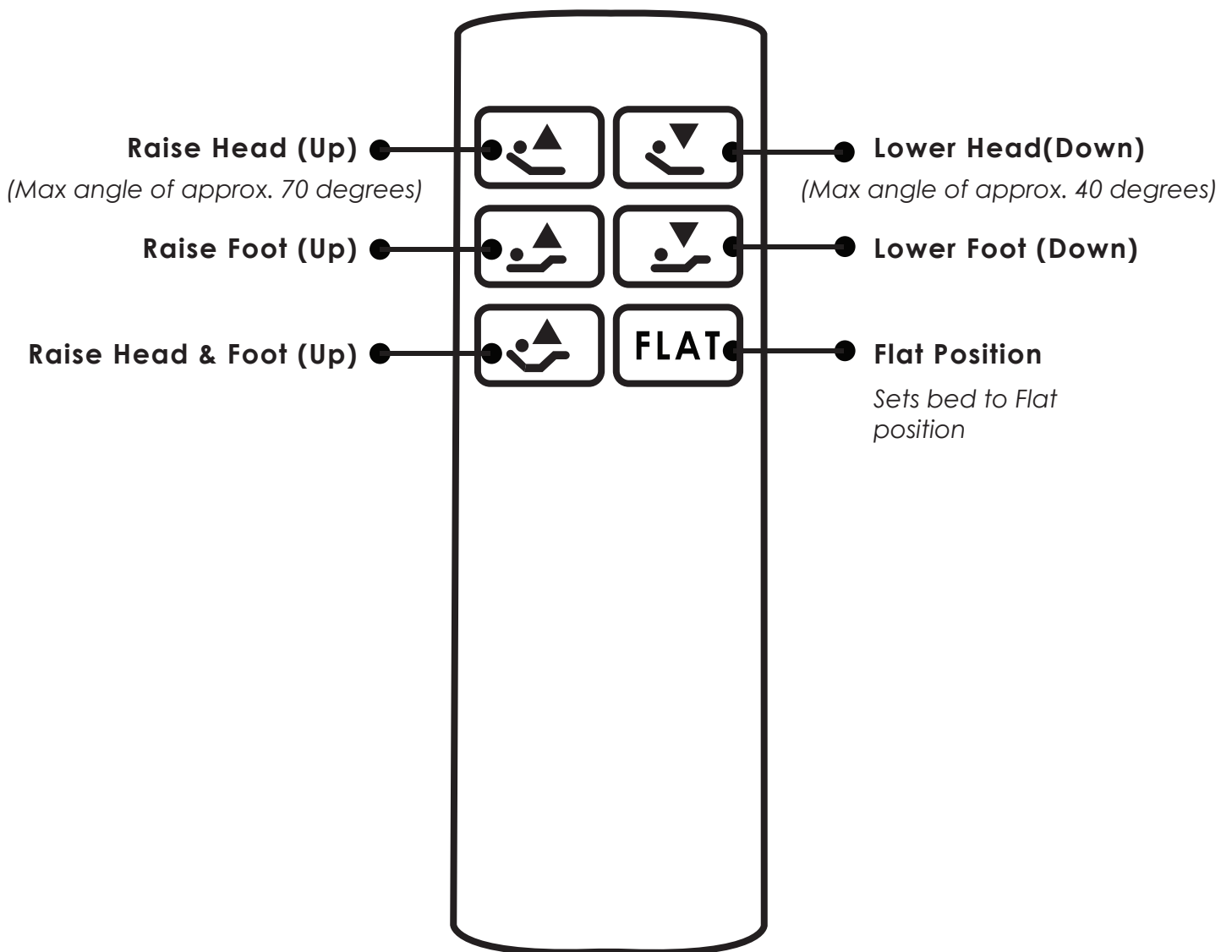


# SF-300 SYSTEM



# Pairing the Remote Control to the Control Box

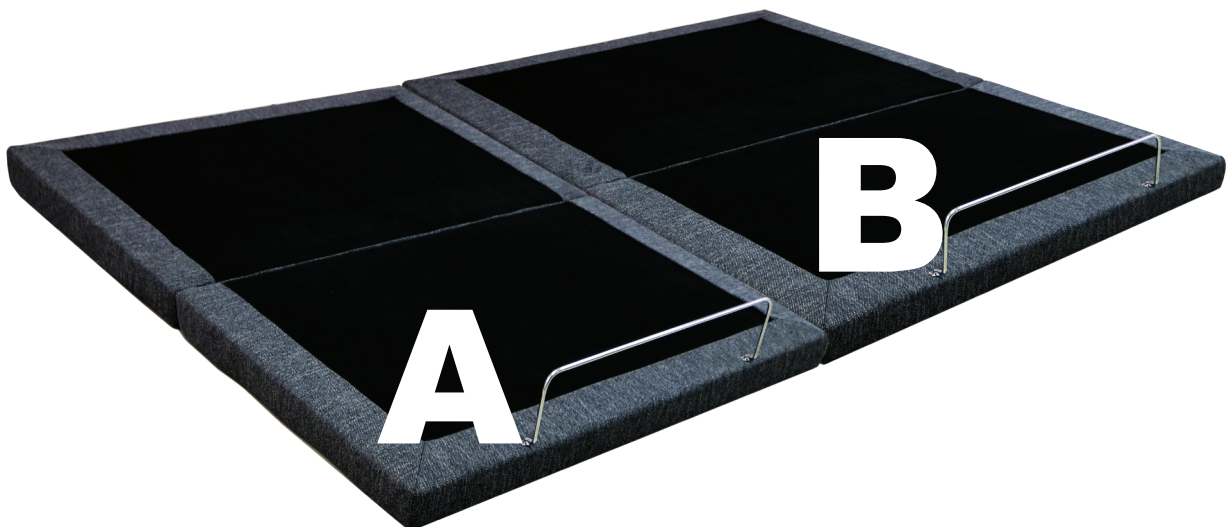
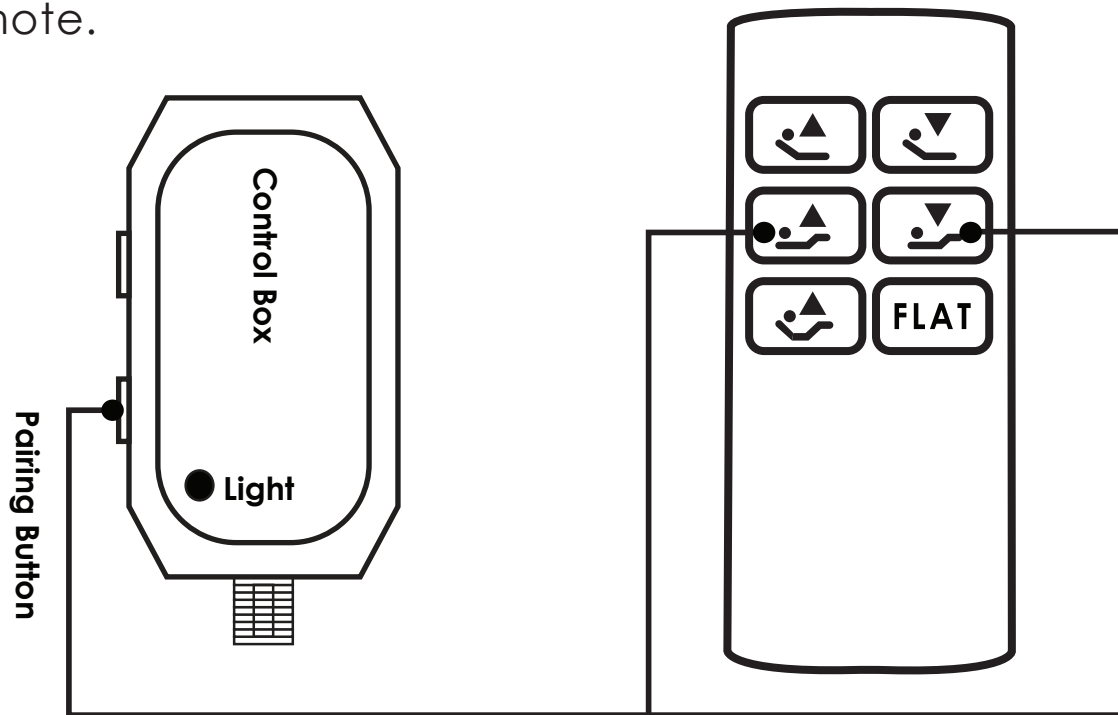
As the pairing procedure is already done by the manufacturer, you can just insert 2 AAA batteries (included) into your wireless remote control and start to enjoy your SF-300 Adjustable Bed. If your remote control fails to operate, please refer to **Troubleshooting #4**.



Input:AC100-240V,50/60Hz, 1.5A  
Output:DC 29V 1.8A

# How to Sync Two Twin XL Bases into a King

1. Use only one remote provided. Pairing for the remote A and Base A is already done by the manufacturer; otherwise refer to **Troubleshooting #4**.
2. Use remote A to pair with Bed Base B by pressing the Pairing Button on Control Box of Bed Base B two times so that the light turns on. Then press the Foot Up and Foot Down buttons on the remote at the same time. The light should turn off.
3. Bases A and B should now be synced and paired with the remote.



# Troubleshooting

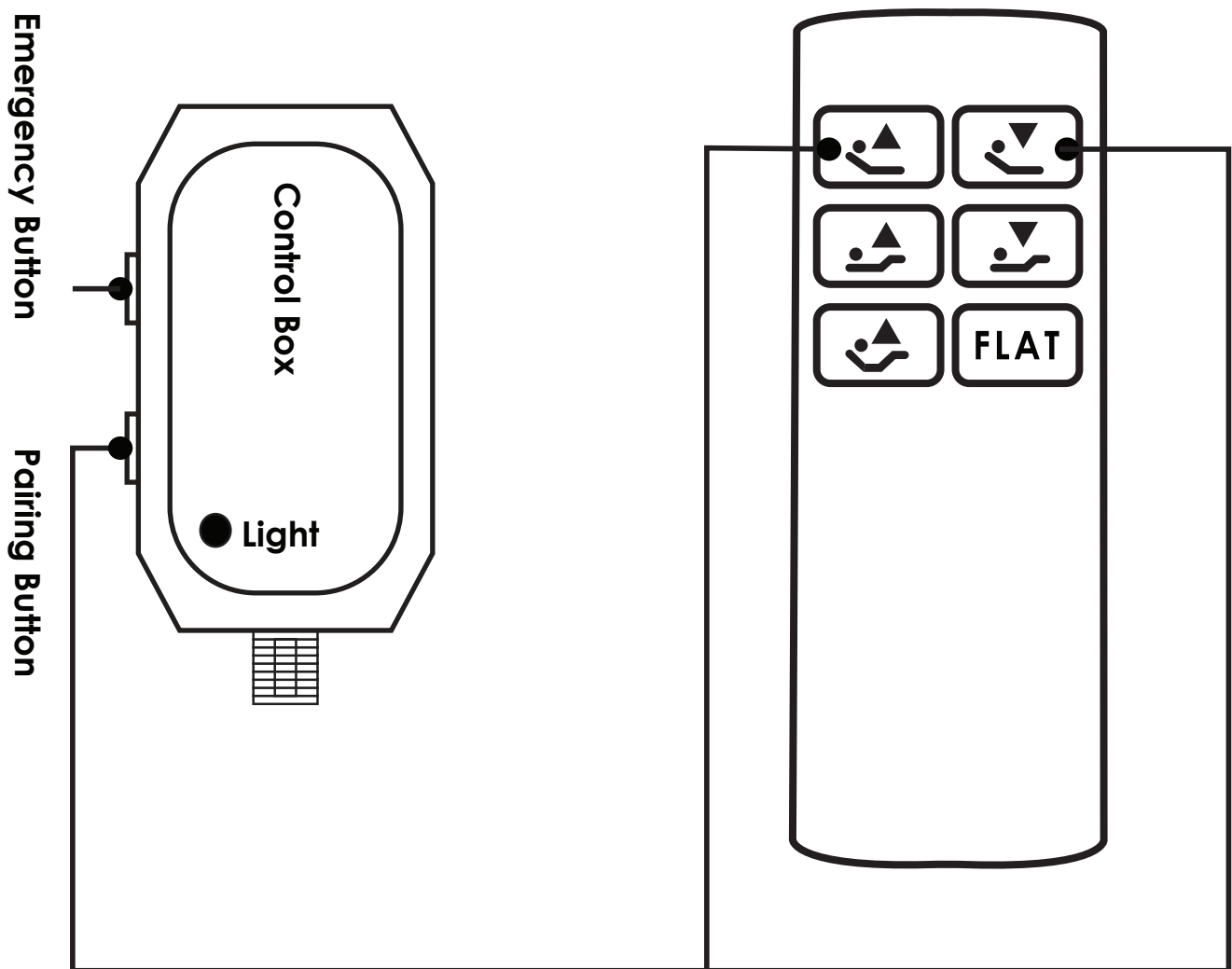
1. When there is no power, check to make sure all cords are connected properly and the plug is inserted securely into the power outlet. Test to ensure that the outlet has power.
2. In case of no power supply, purchase two 9 volts batteries and install them in the AC/DC power adapter as a battery backup. This will allow the base to adjust back to the FLAT position if the power goes out. Press the “FLAT” button to get the bed flat after installing the two 9 volts batteries.



**Place Batteries**

3. When there is power supply but the Head or Foot of the bed is not functioning, replace the Head or Foot motor

4. If your remote control does not work then you must pair it with the control box yourself. First, insert 2 AAA batteries (included) into your wireless remote control. Pair your Wireless Remote Control with the Control Box by pressing the Pairing Button on the Control Box two times (The light will turn on). Then, press the Head up and Head down button on the remote at the same time. The light will turn off indicating pairing is completed.



**\*\*** In case of lost remote, press the Emergency stop button to return the base to Flat position.

5. If your remote, Head motor, or Foot motor does not work and has been replaced, replace the control box.

# Warranty Information

**Warranty Warning:** Any opening or tampering with the control box, motors, remote or hand controls will void the warranty. Do not alter component wiring or modify the structure of the product in any way or the warranty will be voided. Only allow those AUTHORIZED to conduct repairs and/or part replacements on your adjustable bed to secure the product warranty.

## Intended use

Smart Flex Adjustable Bed Frames are intended for In-Home Residential use. Any changes, alterations, modifications or unauthorized attachments to any part of this product will void the warranty. Exceeding the recommended weight limits for this product will also void the warranty.

## Warranty Claims:

If a potential issue with your product arises and you wish to make a claim, you must contact Smart Flex customer service at 1-888- 444-9888 within 20 days of discovery of the issue. Please keep the original sales receipt that was received from the retailer at the date of purchase along with the model number for any warranty claim.

1. Warranties are non- transferable and only given to the original retail purchaser of the Smart Flex, Inc. Adjustable bed.



2. Your Smart Flex, Inc. Adjustable bed is warranted against any defects of (1) All parts and full labor of the Smart Flex Adjustable Bed for a period of 3 (Three) years including (ServeCo North America, LLC. After Sales In-Home Service); (2) The metal frame for a period of 20 years from the warranty commencement date (purchasing date). Smart Flex, Inc. will send replacement parts for any defective part to the purchaser at no cost upon notice during the first year from the warranty commencement date. If the purchaser does not return the defective part to Smart Flex, Inc. within 20 days of receiving the replacement part, the prescribed warranty shall not apply and purchaser shall bear all service, labor, transportation and shipping costs related to the delivery and replacement of the defective part.

3. Warranty shall not apply if (1) the damage is caused by the purchaser, (2) there has been any repair or replacement done by an unauthorized person, (3) the adjustable base has been mishandled through physical or electrical abuse or misuse, or operated in an improper manner that is inconsistent with the instructions outlined in the SF100, SF200, SF300, SF500, or SF800 Instruction Manuals, (4) there is damage done to the mattress, fabric, cables, or electricals, or (5) there is any costs for unnecessary service calls.

**Please note:** The decision to repair or replace components shall be made by Smart Flex , Inc. The repair or replacement of any part of this product should be for the sole purpose of the purchaser. Smart Flex, Inc. shall bear no liability for any special, indirect or incidental damages arising from a warranty claim or repair; or on any damage, claim or loss not covered by the terms of the Smart Flex, Inc. Adjustable Bed warranty.

## **Contact Information:**

Smart Flex, Inc.

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High Point, NC 27260  
1-888- 444-9888

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