



# Wayfair Installation Guide

Thank you for choosing our Installation service. We aim to make your Installation experience as easy as possible, with minimal disruption to your normal routine.

In brief, the Installation process is as follows:

1. The supplier will agree a suitable delivery date for your building and separate installation, your order will be delivered in advance of the Installation date.
2. The supplier will send pre Installation Preparation questions for you to return by email before Installation can be booked.
3. When the Installation Team arrive with you they will check the build area.

## *Pre-Installation Base Preparation*

To ensure that the Installation of your garden building can be completed, a suitable base must be provided. The supplier will send the below questions to be returned by email to them:

### **1. EXISTING OR NEWLY PREPARED BASE**

This must be a concrete, paved or decked construction. It must be firm, square (across the diagonals) and level (by spirit level or laser) and must be no smaller than the size of the chosen product.

### **2. WOODEN PORTABASE**

Where purchased with the building, will be installed by our Installation Team. Provided that the ground it will sit upon is of a gradient of no more than 65mm across the length or width of the base and is clear of obstructions and not saturated with water.

### **3. VINYL PROBASE GRID SYSTEM**

This product must have been installed, in compliance with the manufacturer's instructions, prior to the arrival of the Installations Team. We do not install this product.

### **4. DELIVERY ACCESS:**

Is there adequate access to the build site without going through your house, garage or neighboring property?

### **5. PEREMETER ACCESS:**

In order to carry out the installation and any treatment coating, two feet of clearance is required around each side of the building, is this available?

**MOST IMPORTANT:** If, upon the arrival of the Installation Team, the base does not fully comply with the above and the installation cannot proceed and the Customer will become liable for the failed Installation Service Fee which is 50% of the original installation cost. The fee will be retained to cover initial incurred labour costs.