



## **IMPORTANT** **Unpacking Instructions**

Global Sleep Source memory foam products are compressed and vacuumed sealed for shipping convenience. Please allow 24-48 hours for your new mattress to decompress to normal size. There may be a slight foam odor. This is normal and will dissipate in a short time. Please follow the directions below to avoid prolonged decompression time.

Unpack the mattress in a well-ventilated area, such as the garage or a room with an open window. Discard any packaging materials. You may use the mattress the same day, but it is important to air out the bed as much as possible in the first few hours after unpacking.

### **For Best Results:**

Leave the mattress completely uncovered for 24-48 hours so that the slight foam odor can escape and dissipate, and the mattress can return to normal shape and size.

You may cover your new bed from Global Sleep Source with a waterproof mattress pad to protect it from spills. The outer covers are removable and can be dry-cleaned. However ensure the foam quilted into the top of the cover is not exposed to, or allowed to absorb, any moisture.

Make up the bed with your favorite bedding. Enjoy a restful night's sleep on a genuine memory foam mattress!

### **Care and maintenance**

The Anti-Microbial outer covers are removable and can be dry-cleaned. Global Sleep Source

recommends the use of a high quality, waterproof, mattress pad to protect the foam from moisture. Care should be taken to avoid spills or moisture which will be absorbed by the visco-elastic foam if not properly protected.

Global Sleep Source mattresses are designed with a single sleeping surface, so they do not require flipping. However your mattress should be rotated 180 degrees every 90 days to promote longevity and even wearing.

Your mattress must be supported by a firm, flat foundation. Examples include but are not limited to a Steel Base, a standard foundation, a platform bed with adequate slats, or the floor. When using a standard foundation, your frame must be built with at least one center support bar and leg.

### **Limited Warranty**

Your new memory foam mattress is covered by a 20 year limited warranty. Please retain your receipt as your warranty record. Cost of processing warranty claims including in-home inspection and return transportation of warranty approved products is the responsibility of the purchaser. The product warranty covers workmanship, manufacturers' defects, and materials for a period of 10 years: prorated with replacement value decreasing each subsequent year. There is no comfort guarantee expressed or implied. Mattresses must be supported by a firm, flat foundation including but not limited to a Steel Base, standard foundation, platform bed with adequate slats, or the floor.

### **This limited warranty covers the following issues:**

Defects in workmanship and materials.

Loose or broken parts not caused by improper care or product abuse.

Body Impressions of more than 1 ½ inches on all sleeping surfaces.

### **This limited warranty does not cover:**

Body Impressions of less than 1 ½ inches on all sleeping surfaces.

Comfort preferences.

Sheet fit.

Mattress damage due to inappropriate support.

Transportation costs.

Bed Height.

Handles.

Outer mattress fabric and/or cover.

Global Sleep Source offers a warranty on Products as stipulated, and unless explicitly stated otherwise, for applicable Products (i) sold to original customers only, and (ii) if the request for warranty is received within the corresponding number of stipulated calendar days from the date of original invoice. For warranty applicable returns, if exchange or repair is not available, credit will be issued to the purchaser's credit card. Purchaser is responsible for return shipping. Any missing product or product which has been physically processed in any way beyond the originally shipped condition may result in a decrease or full forfeiture in replacement value. Global Sleep Source does not warranty used, as is, production fallout, or repair stock conditions. All spills, spots and soil of mattress will void warranty.

Warranty issues can be addressed by visiting [sales@globalsleepsource.com](mailto:sales@globalsleepsource.com) and submitting a Contact form, under Contact Us, describing the problem. Documentation, including photographs, and/or in-home inspection may be required.