

## TWO YEAR WARRANTY AGREEMENT

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We warrant the products and accessories contained in the original packaging against defects in materials and workmanship when used normally in accordance with the published guidelines for a period of two (2) years from the date of purchase.

### **WHAT IS NOT COVERED BY WARRANTY**

We are not responsible for damage arising from failure to follow instructions relating to the product's use.

This warranty does not apply: (a) to consumable parts, such as batteries, unless failure has occurred due to a defect in materials or workmanship; (b) to cosmetic damage, including but not limited to scratches and dents; (c) to damage caused by use with another product; (d) to damage caused by accident, abuse, misuse, liquid contact, fire, earthquake or other external cause; (e) to damage caused by operating the product outside to our published guidelines; (f) to damage caused by service or modifications performed by anyone who is not a representative of the company (g) to our product that has been modified to alter functionality or capability without the written permission of us;(h) to defects caused by normal wear and tear or otherwise due to the normal aging of our product.

### **WHAT WILL THE COMPANY DO IN THE EVENT THE WARRANTY IS BREACHED?**

If during the Warranty Period you submit a valid claim to the company, We will, at its option, (i) repair the product using new or previously used parts that are equivalent to new in performance and reliability, (ii) replace the product with a product that is at least functionally equivalent to the product and is formed from new and/or previously used parts that are equivalent to new in performance and reliability, or (iii) exchange the product for a refund of your purchase price.

### **HOW TO OBTAIN WARRANTY SERVICE?**

If the product is not functioning properly, please contact our representative. Our representative will help determine whether our product requires service and, if it does, will inform you how we will provide it.

### **WARRANTY SERVICE**

If we determine that our product is eligible for warranty service, you may send your product to the authorized location for servicing. We do not pay for shipping costs to our locations. Once service is complete, We will return the product to you.

In the instance, We determine that the warranty service can be accomplished without the return of the lamp, such as replacing a power adapter, We will ship you out a replacement product or part accompanied by instructions on installation, if applicable, and any requirements for the disposal of the replaced product or part.

We reserve the right to change the methods by which we may provide warranty service to you, and your product's eligibility to receive a particular method. Service options, parts availability and response times may vary. You may be responsible for shipping and handling charges.